



Dirk Helbing (ETH Zurich)  
dhelbing@ethz.ch

# Gefahren von Big Data und Lösungsansätze

Follow **FuturICT** on

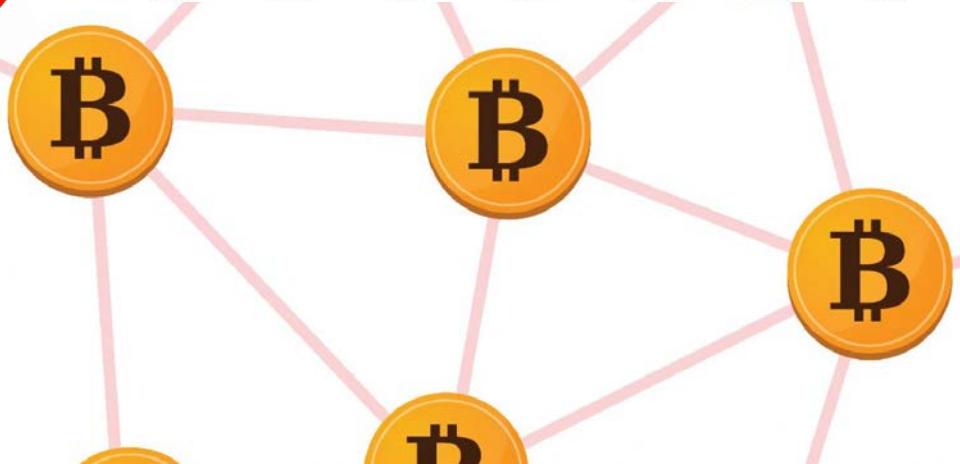
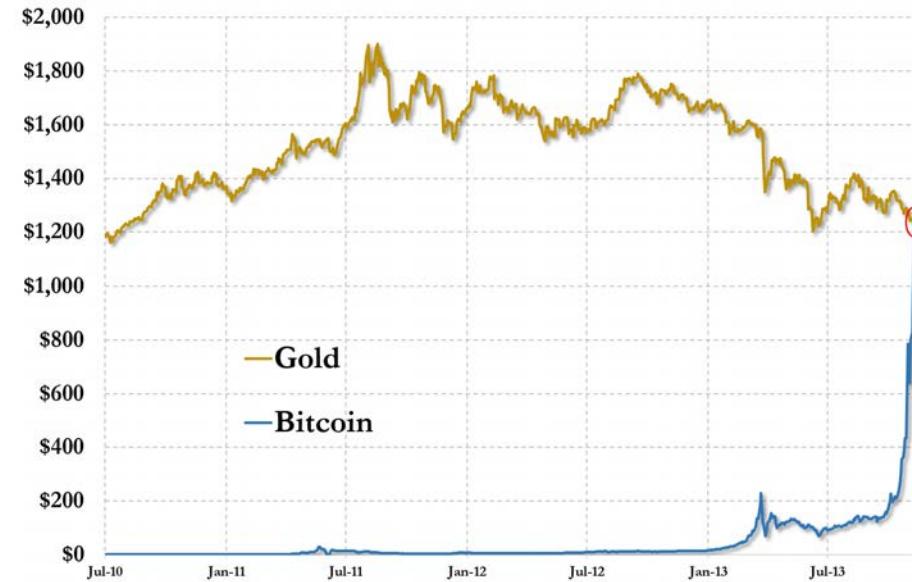


Irritating signs of a new era:  
the Information Age

# Peer to Peer Money Is on Its Way



Gold vs Bitcoin



# From Taxi Stands to Uber



**HERO  
OR  
TRAITOR?**

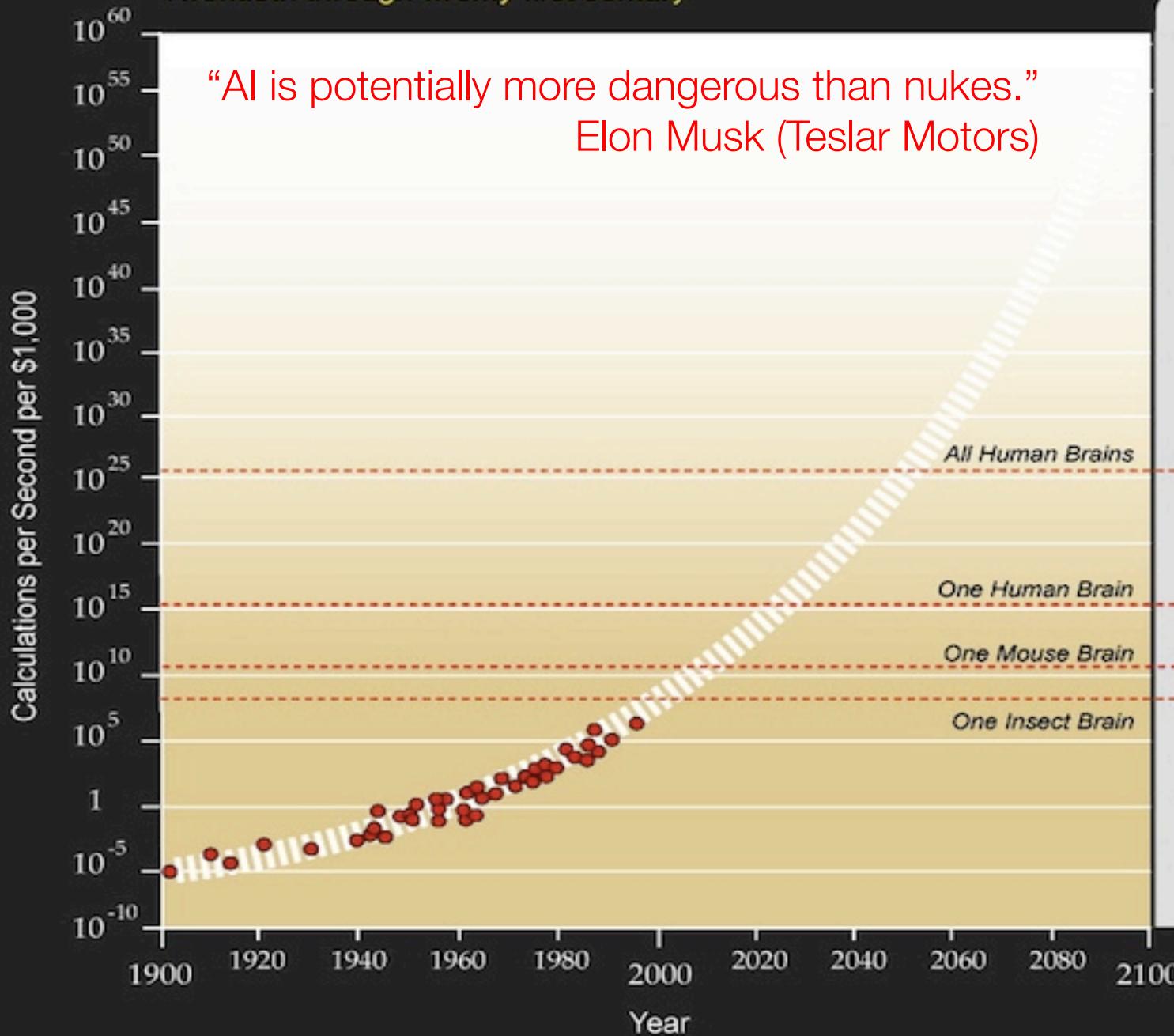


We are in the middle of a  
digital revolution

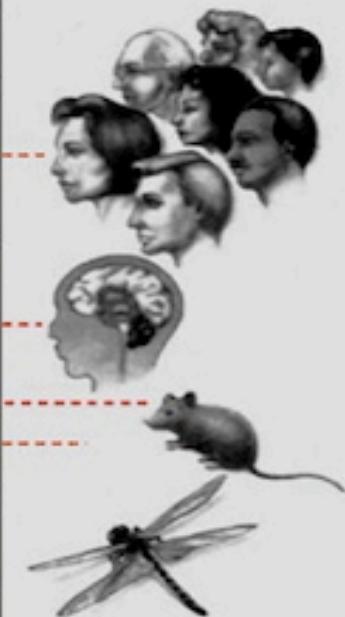
# Exponential Growth of Computing

Twentieth through twenty first century

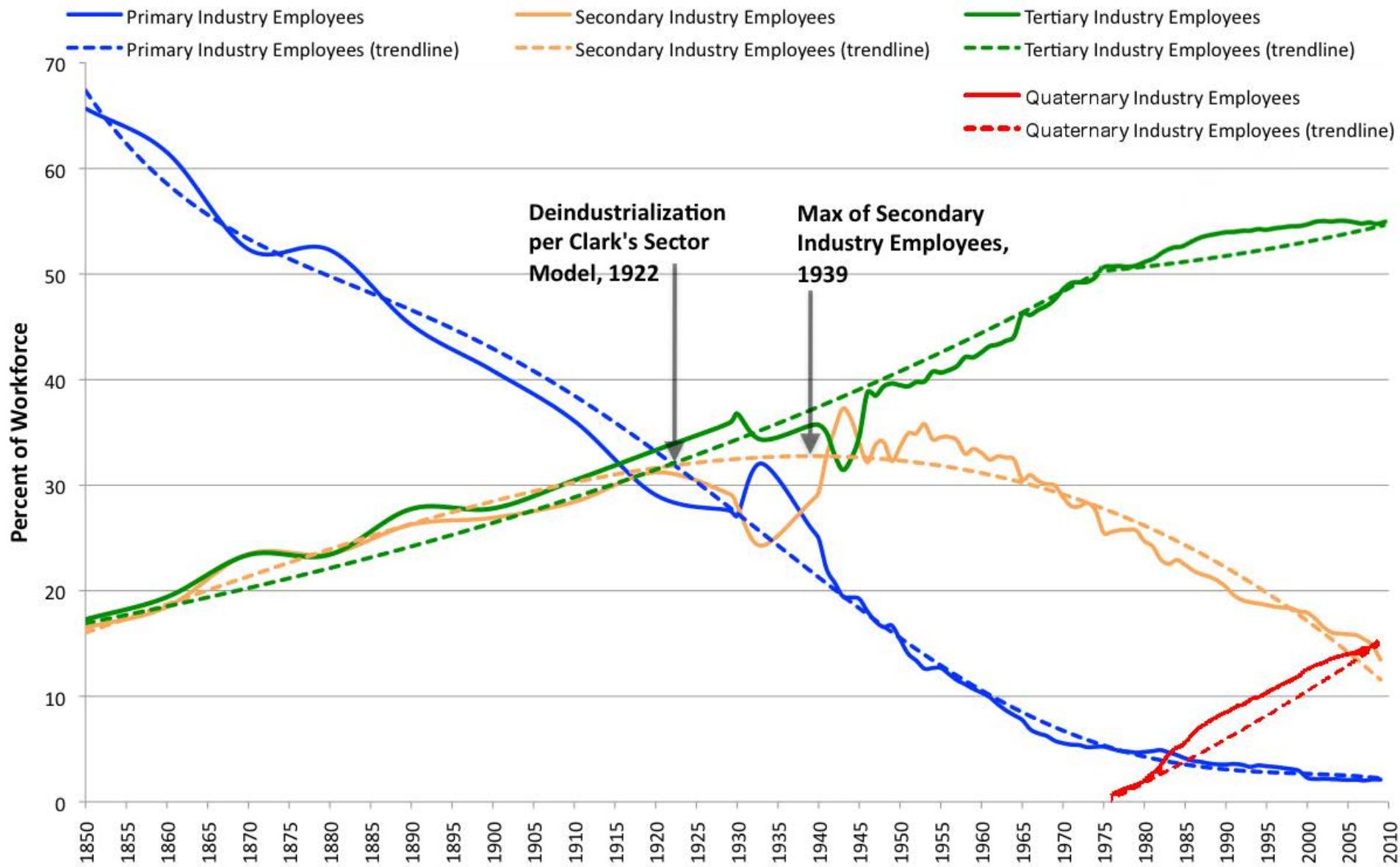
“AI is potentially more dangerous than nukes.”  
Elon Musk (Tesla Motors)



Logarithmic Plot



## Clark's Sector Model, US







# IN 60 SECONDS..

1  
**NEW  
DEFINITION  
IS ADDED ON  
URBAN  
DICTIONARY**

1,600+  
**READS ON  
Scribd.**

13,000+HOURS  
**MUSIC  
STREAMING ON  
PANDORA**

12,000+  
**NEW ADS  
POSTED ON  
craigslist**

370,000+ MINUTES  
**VOICE CALLS ON  
skype™**

98,000+  
**TWEETS**



320+  
**NEW  
twitter  
ACCOUNTS**

100+  
**NEW  
Linked in  
ACCOUNTS**

1  
**associatedcontent**  
1  
**NEW  
ARTICLE IS  
PUBLISHED**

Y!  
THE  
WORLD'S  
LARGEST  
COMMUNITY  
CREATED CONTENT!!

20,000+  
**NEW  
POSTS ON  
tumblr.**

13,000+  
**iPhone  
APPLICATIONS  
DOWNLOADED**

100+  
**Answers.com**  
40+  
**YAHOO! ANSWERS**

You  
**Tube**  
600+  
**NEW  
VIDEOS**

2  
**QUESTIONS  
ASKED ON THE  
INTERNET...**

25+ HOURS  
**TOTAL  
DURATION**

70+  
**DOMAINS  
REGISTERED**

60+  
**NEW  
BLOGS**  
168 MILLION  
**EMAILS  
ARE SENT**

694,445  
**SEARCH  
QUERIES**

1,700+  
**Firefox  
DOWNLOADS**

50+  
**WORDPRESS  
DOWNLOADS**

695,000+  
**facebook.  
STATUS  
UPDATES**



125+  
**PLUGIN  
DOWNLOADS**

79,364  
**WALL  
POSTS**

510,040  
**COMMENTS**



Google

Google Search

“Data is the new oil” – Clive Humby

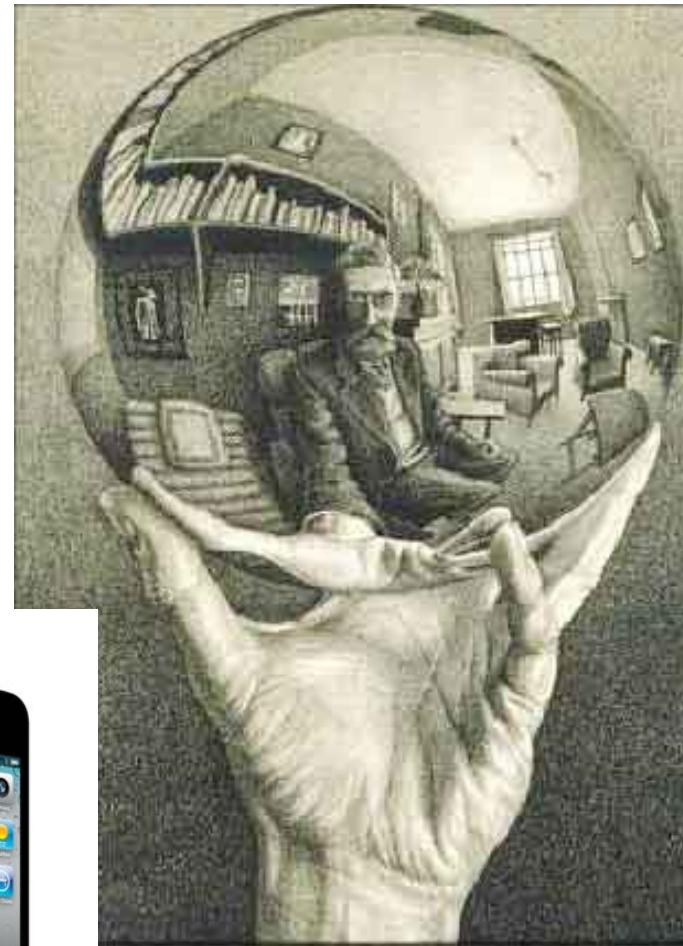




# Crafting Instruments to Explore the World

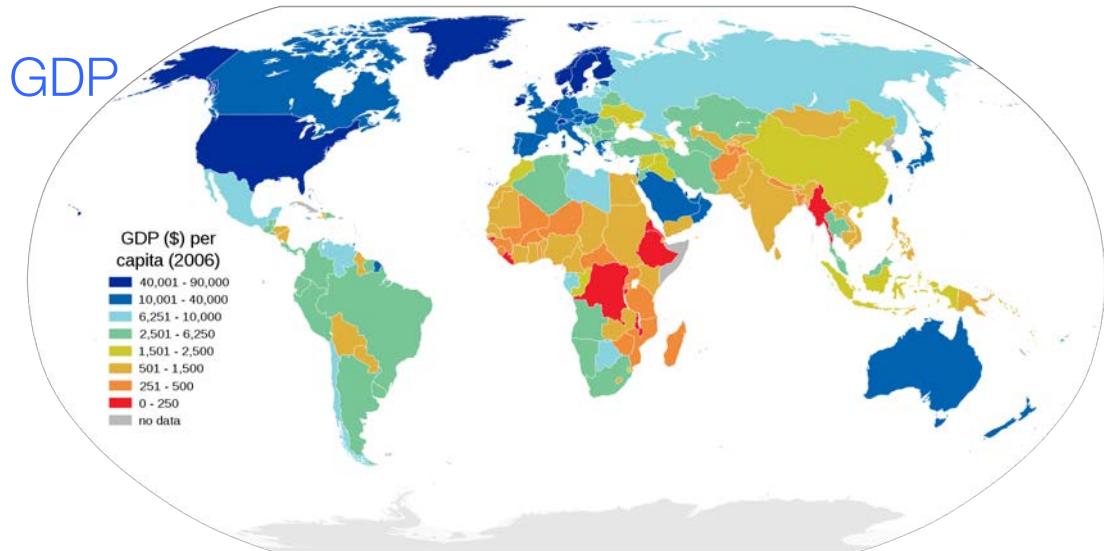


© Lawrence Manning/Corbis



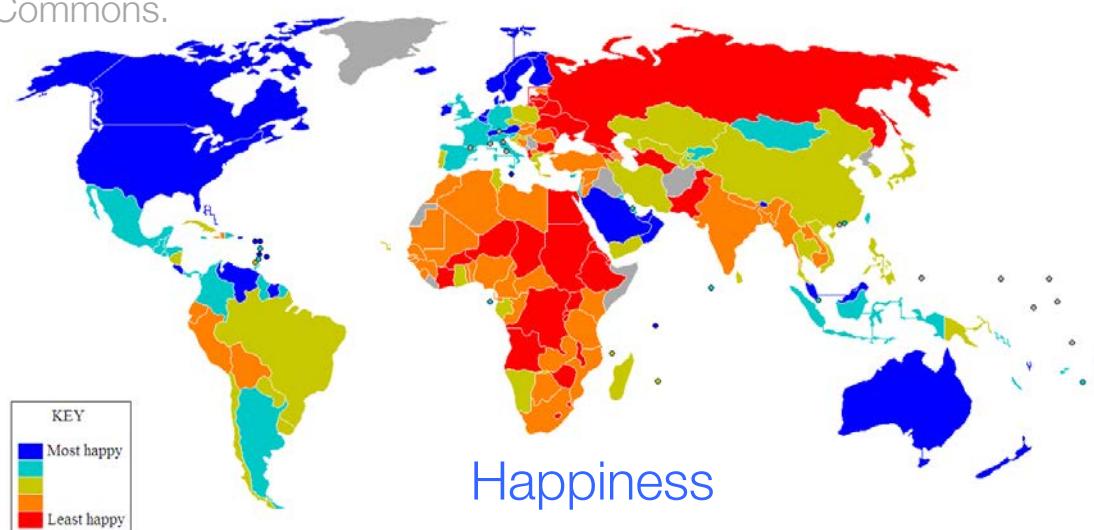
Hand with Reflecting Sphere by Maurits Cornelis Escher (1935)

# New Compasses for Decision Makers



Gross Domestic Product per capita in 2006, world map.  
Bamse, CC-BY-SA 3.0. Wikimedia Commons.

Measure **social capital**:  
Reputation, trust,  
solidarity, compliance, ...



Satisfaction with Life Index Map - Map was published in White, A. (2007). A Global Projection of Subjective Well-being: A Challenge To Positive Psychology? Psychtalk 56, 17-20.

# Mapping Change and Who Causes It

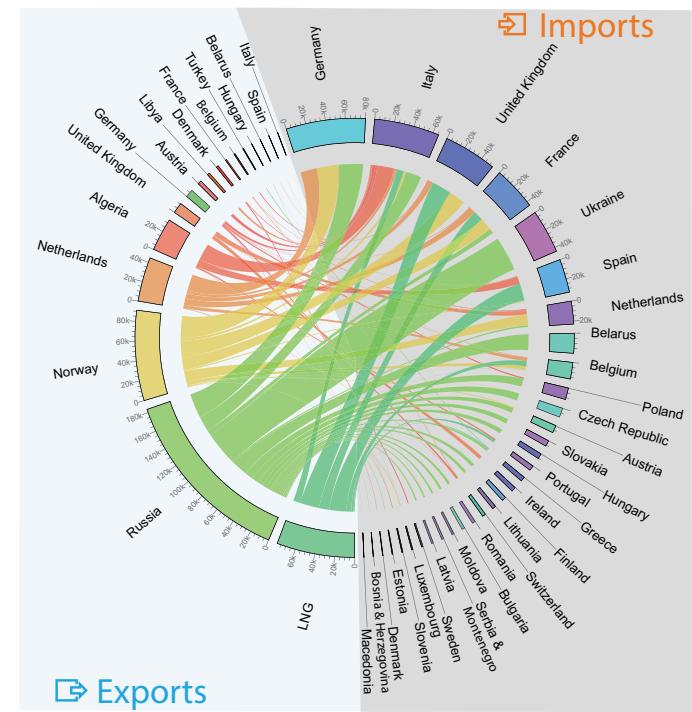
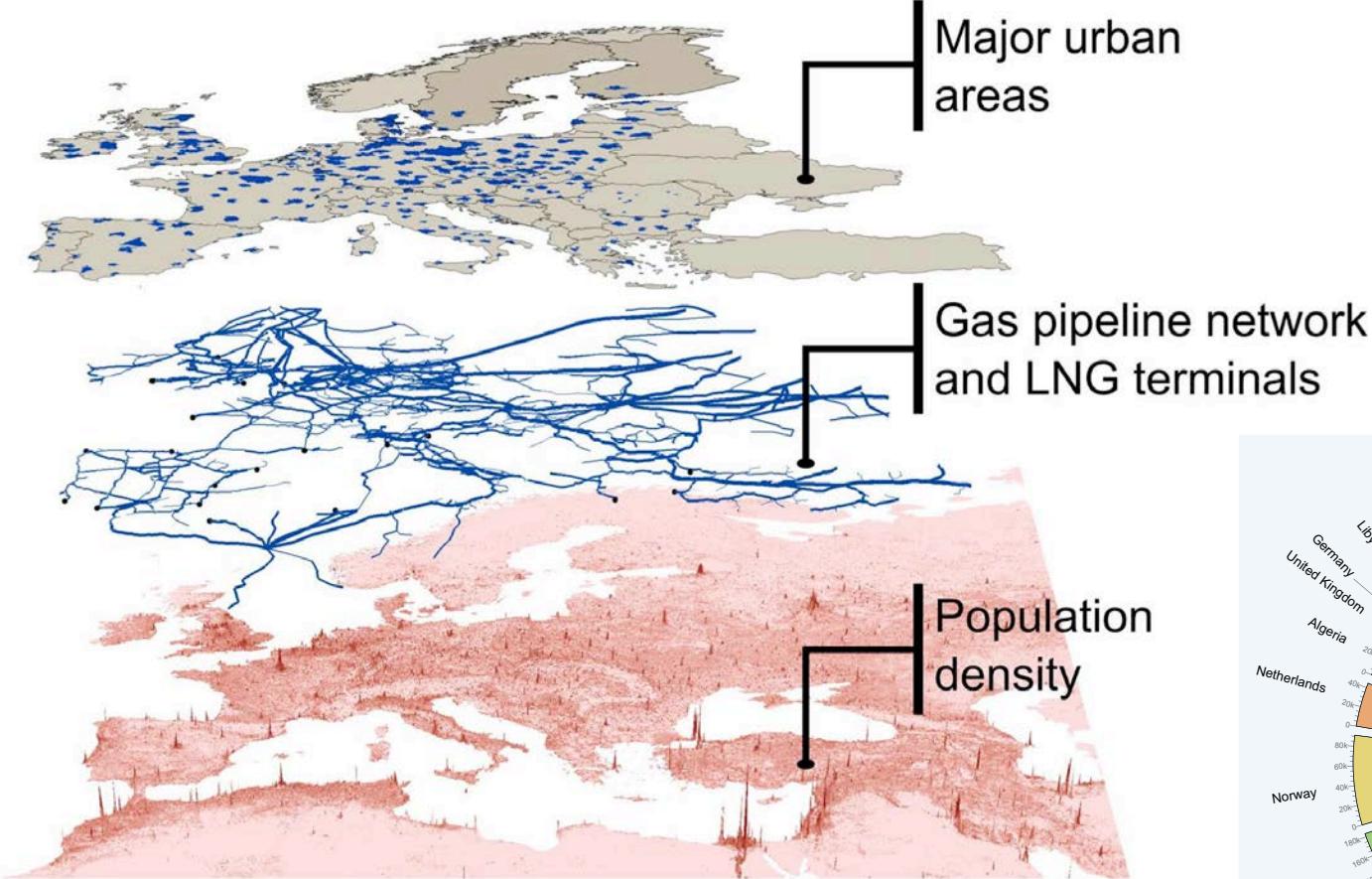


# Mapping Resources and Who Uses Them

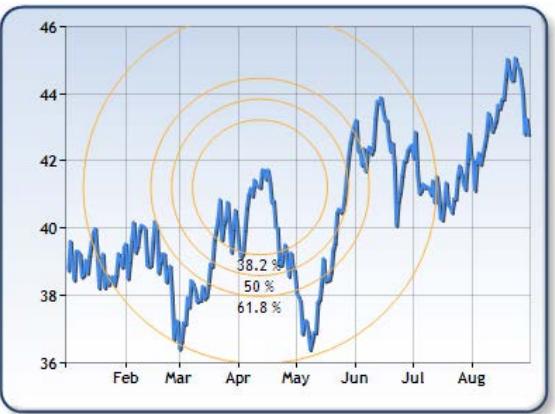


Could help to avoid shortages and recessions

# Vulnerability of European Gas Supply



# Real-Time Financial Risk Map

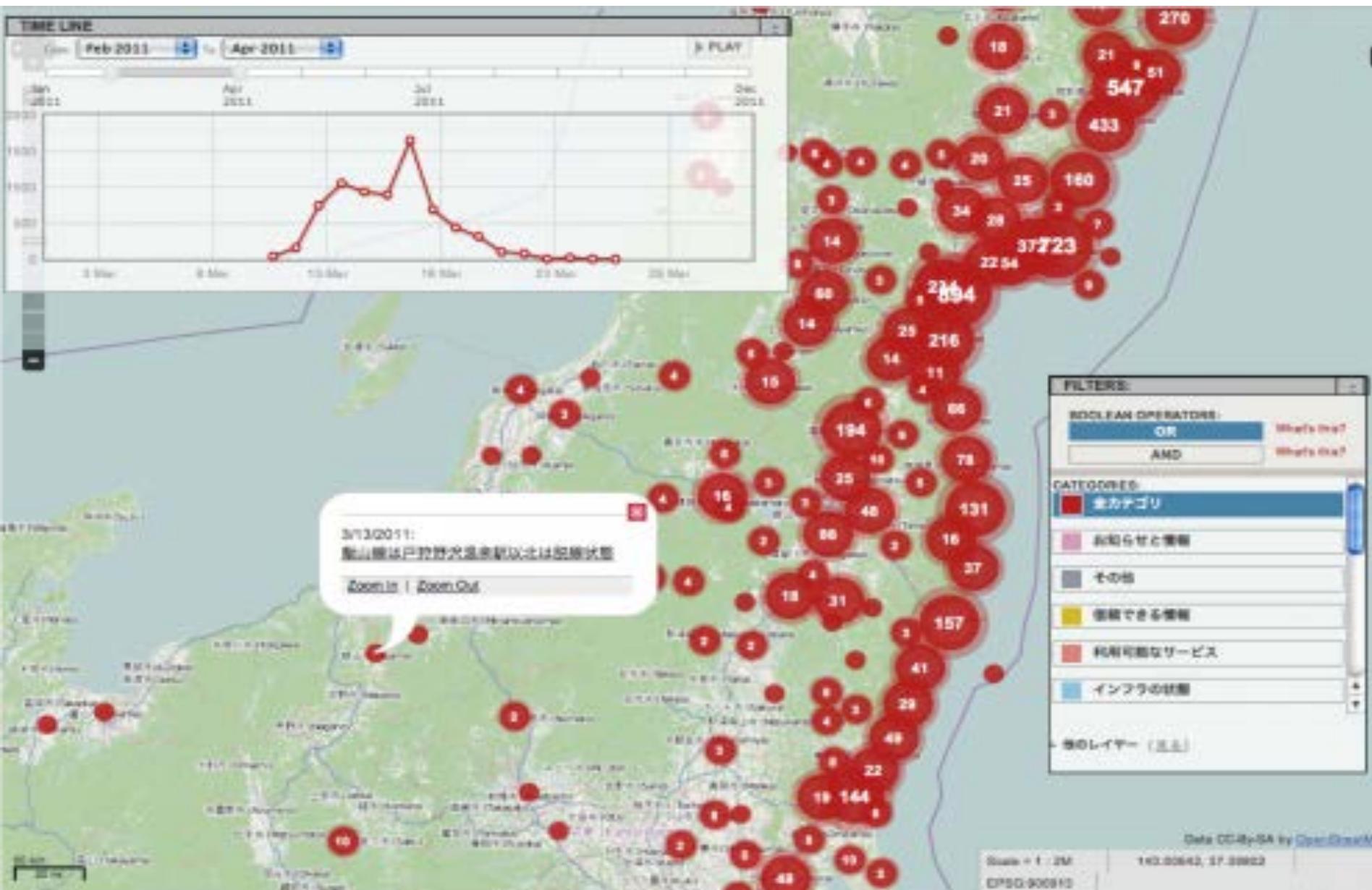


# Cascading Effects During Financial Crises

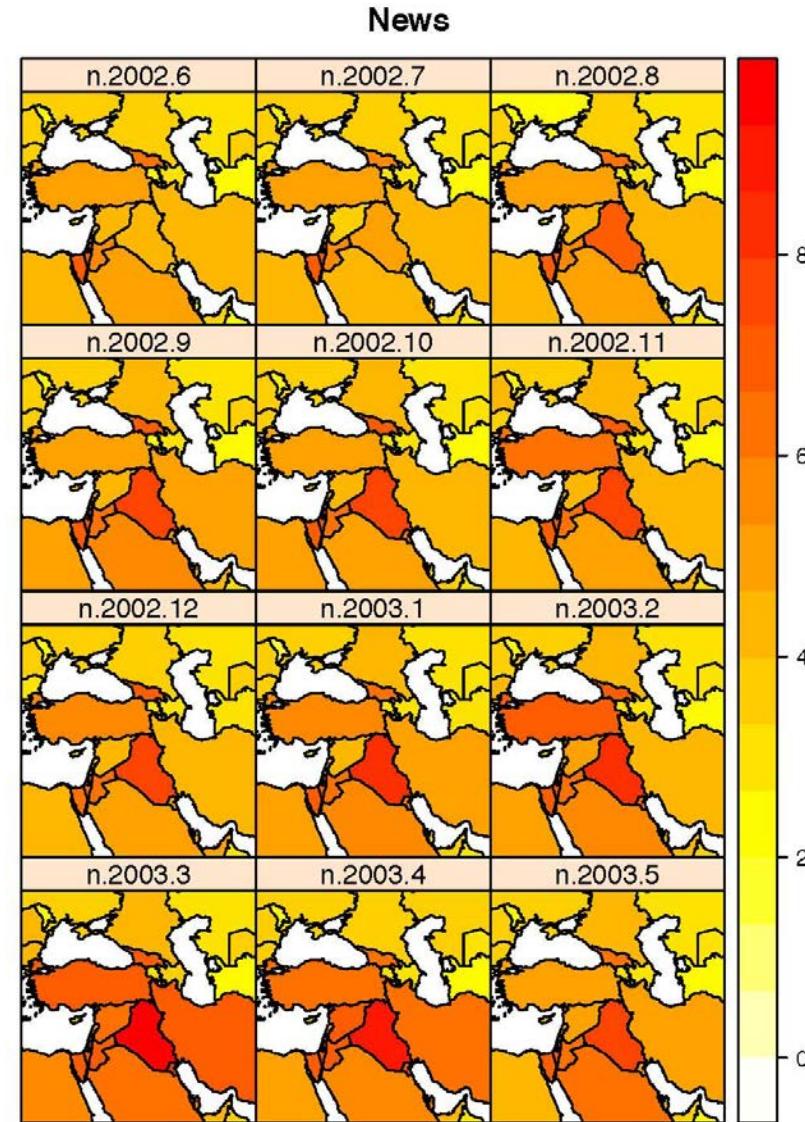
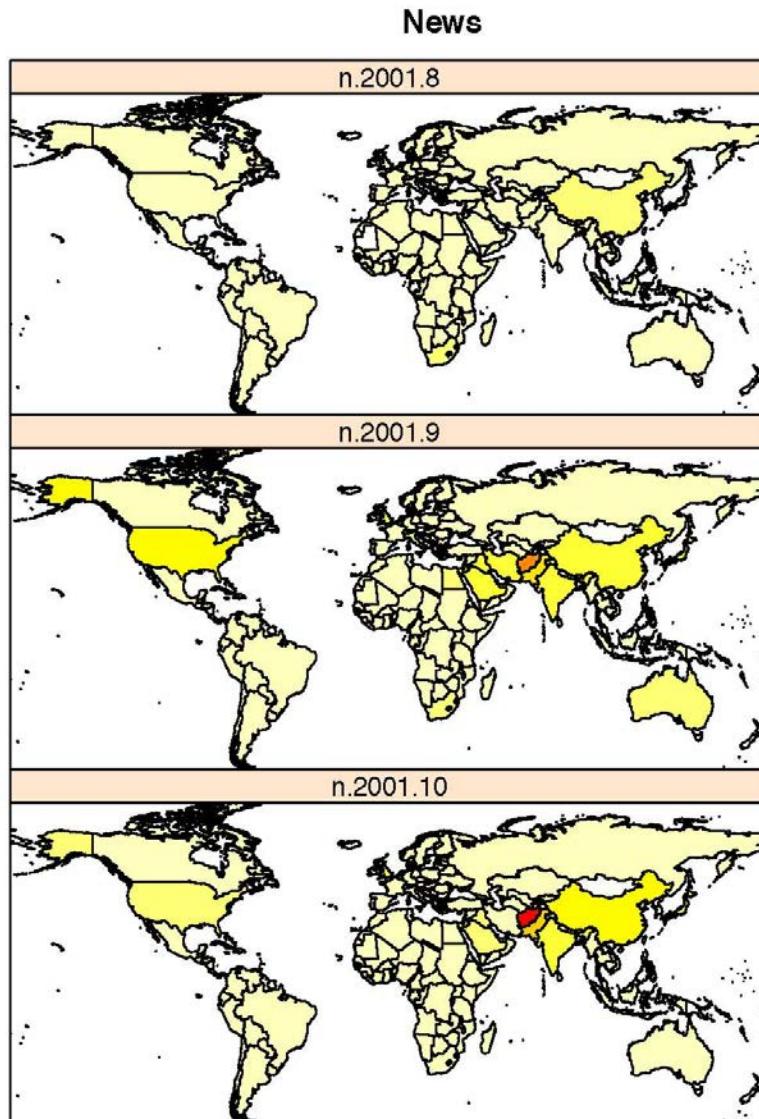


Video by Frank Schweitzer et al.

# Risk Maps and Crisis Maps

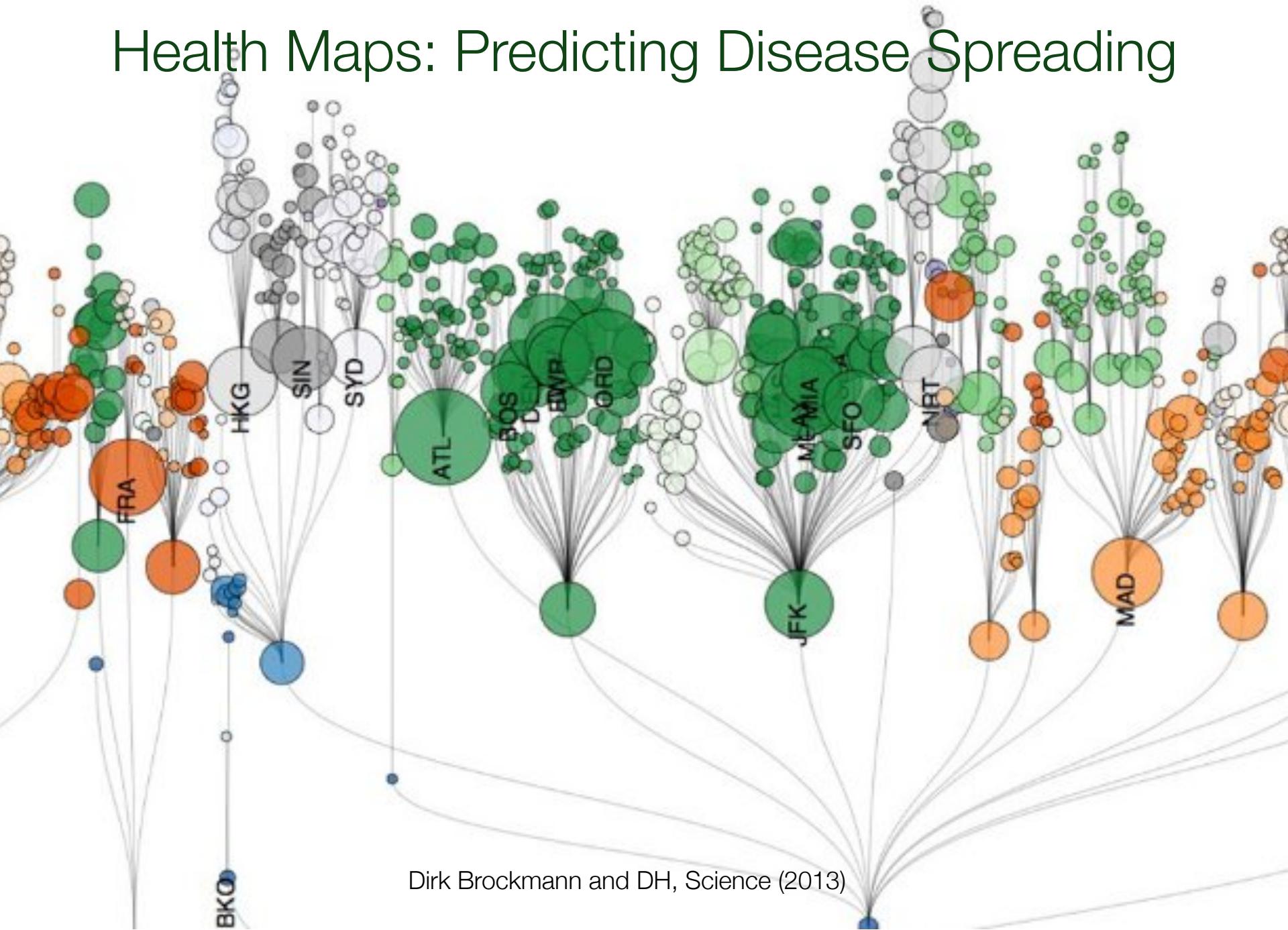


# Spreading of International Tension



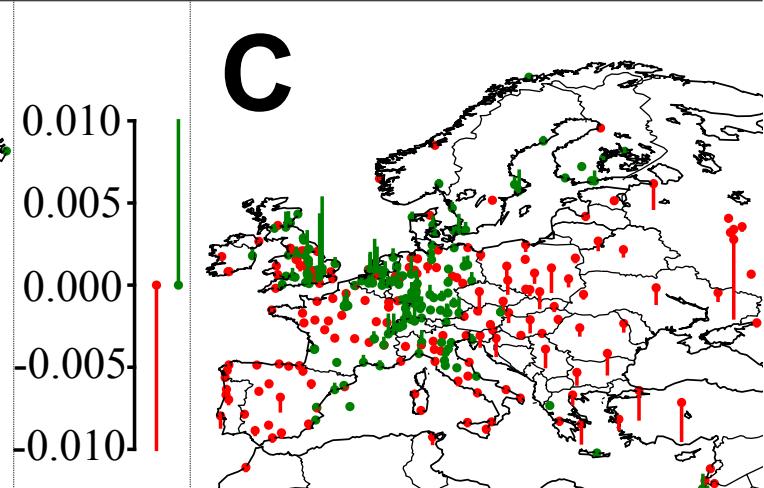
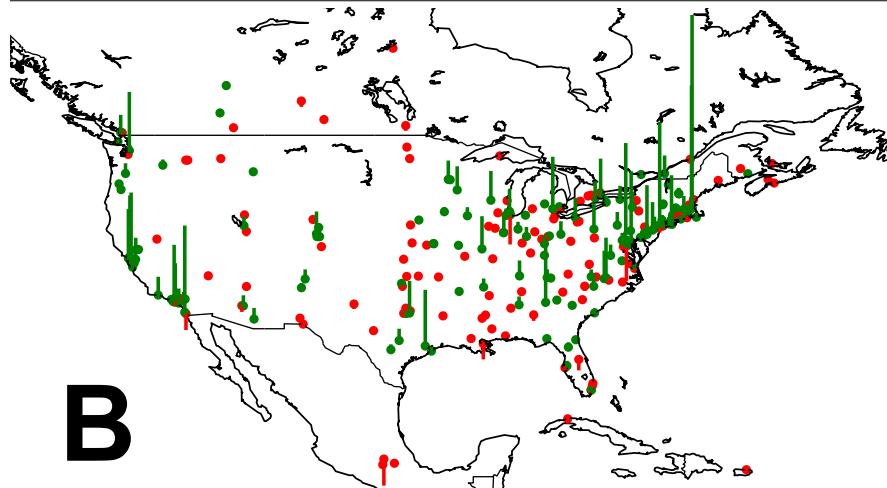
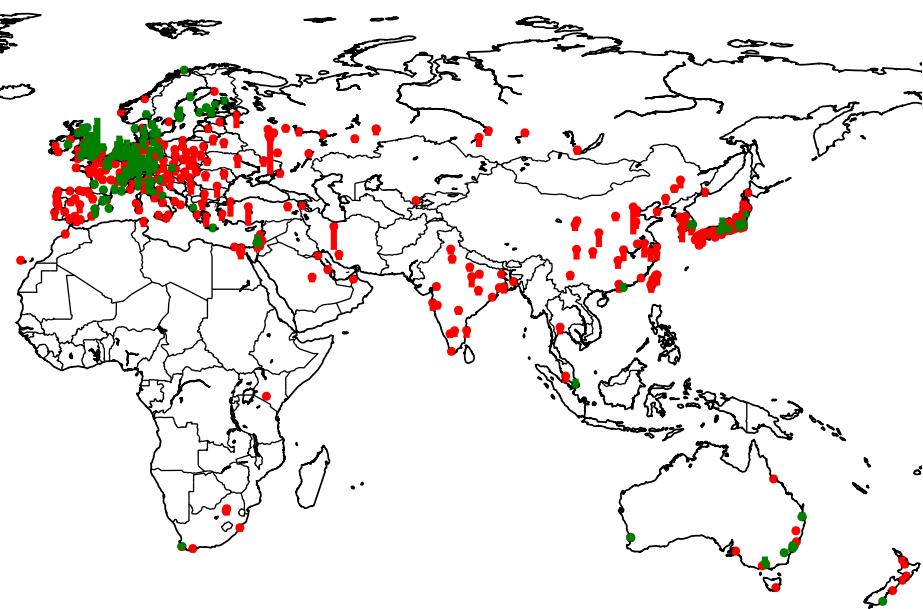
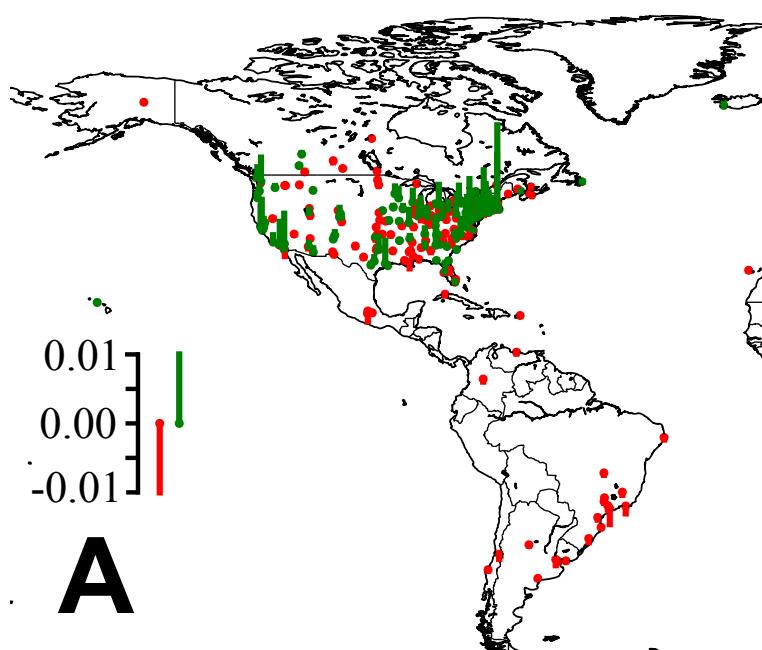
Joint work of Thomas Chadefaux and Dirk Helbing

# Health Maps: Predicting Disease Spreading

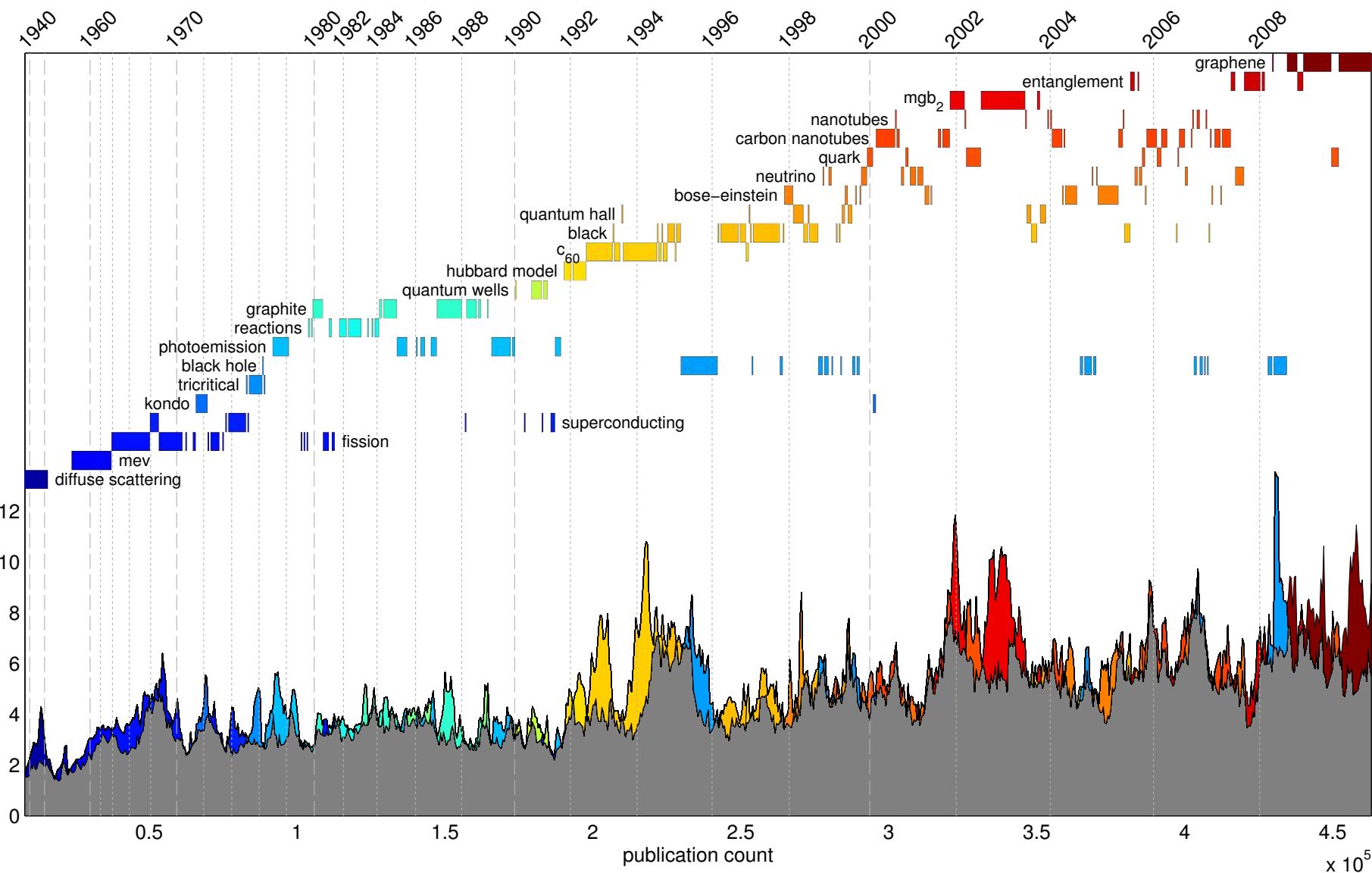


Dirk Brockmann and DH, Science (2013)

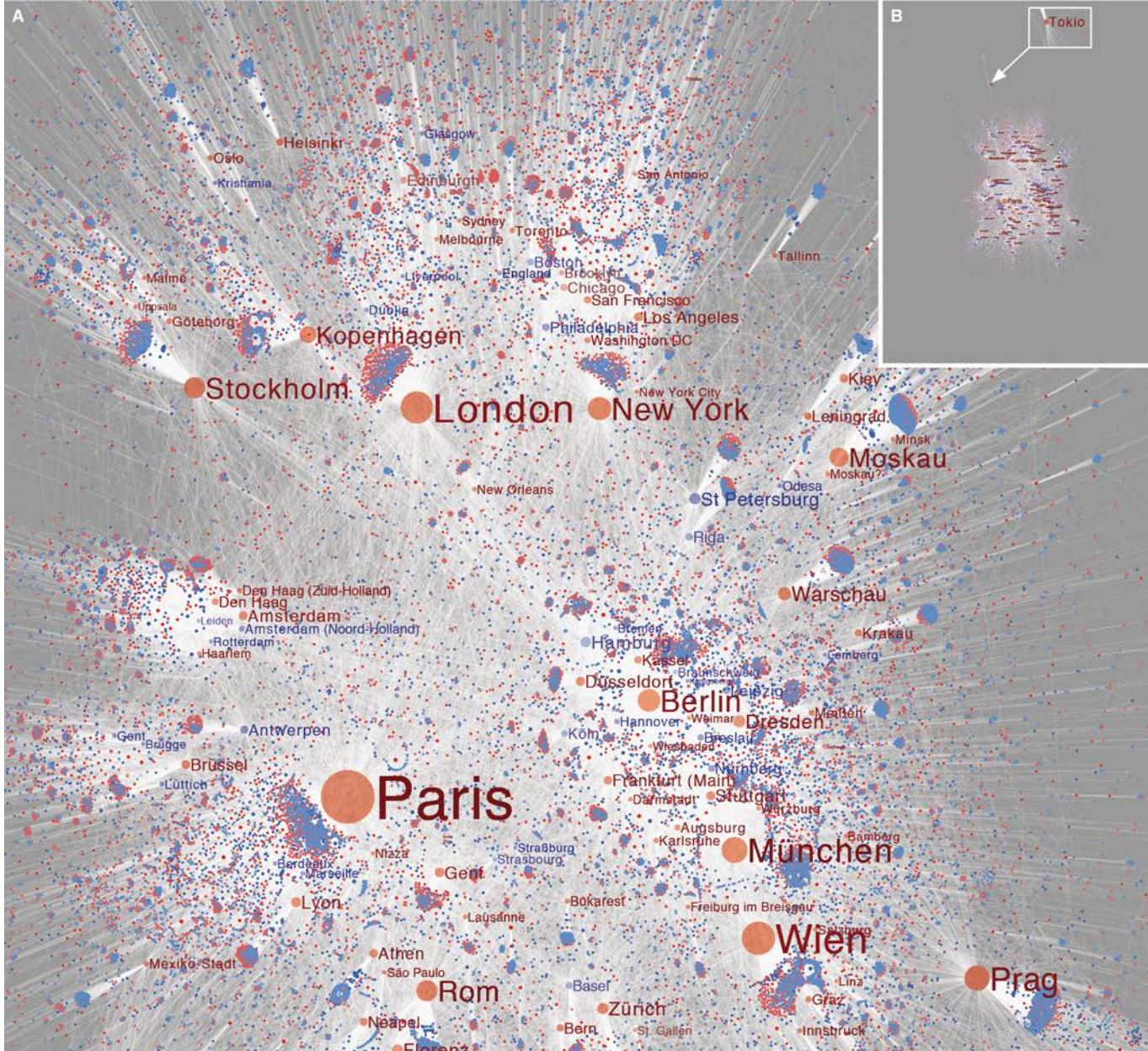
# Global Knowledge Production and Consumption



# Measuring “Memes” and Scientific Trends



# Mapping Culture

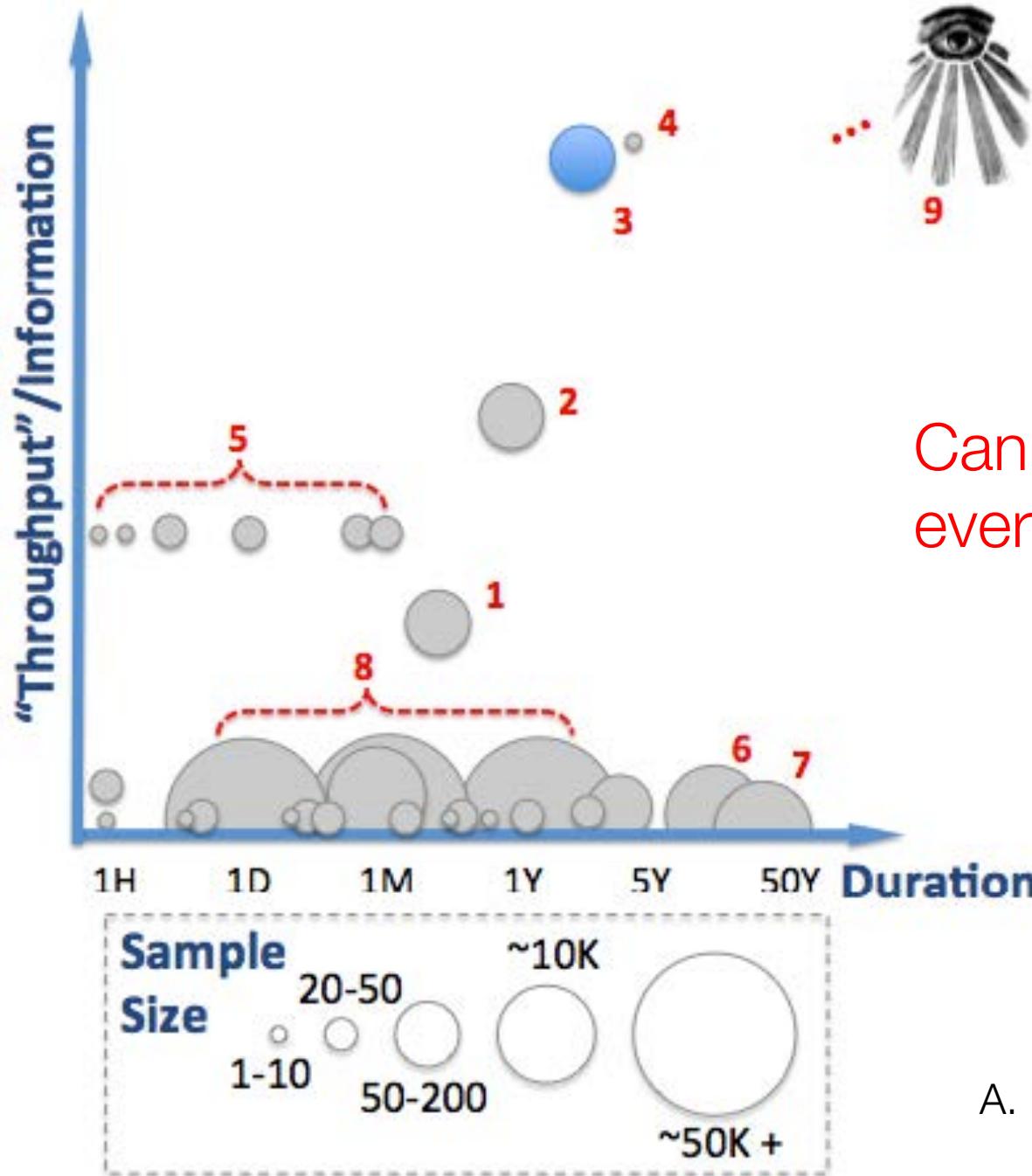


M. Schich, C.  
Song, Y.-Y. Ahn,  
A. Mirsky, M.  
Martino, A.L.  
Barabasi, DH,  
Science (2014)



Image: Introduction of Internet of Things.  
Retrieved from <http://en.wuxi.gov.cn/>

“Big Governments” – the  
Future?

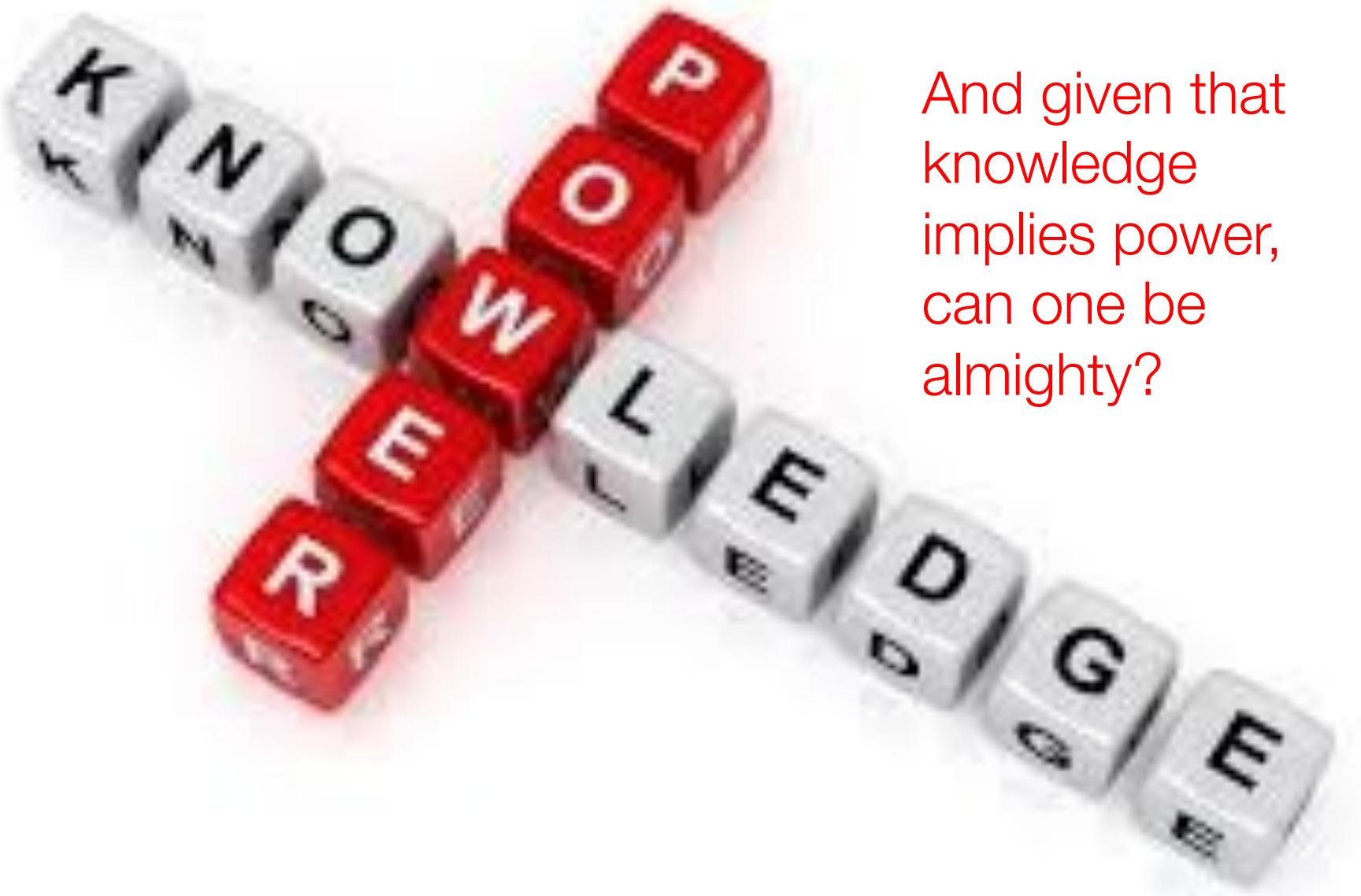


Can we know  
everything?

A. Pentland et al.



Can we build a Crystal Ball?



And given that  
knowledge  
implies power,  
can one be  
almighty?

Manipulate people's choices by  
personalized information and  
recommendations?

A hand holds a small, dark red globe. A classical figure with a long white beard and a pinkish robe is depicted on the globe, pointing his right hand towards the Google logo. The Google logo is rendered in its signature multi-colored letters (blue, red, yellow, green) on a white surface.

Google™

A portrait of a young king wearing a large, ornate crown and holding a small object in his hand.

Would so much  
information  
enable a wise  
king, a  
benevolent  
dictatorship?

(Model of  
Singapore?)

GET ALL THE  
INFORMATION YOU CAN,  
WE'LL THINK OF A  
USE FOR IT LATER.

Hello. Sign in to get personalized recommendations. New customer? Start here.

Your Amazon.com



Today's Deals

Gifts &amp; Wish Lists



Shop All Departments

Search

Movies &amp; TV

Movies &amp; TV

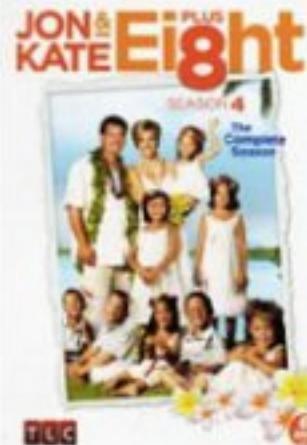
Advanced Search

Browse Genres

New Releases

Bestsellers

DVD &amp; Blu-Ray Deals



## Jon and Kate Plus Ei8ht: The Complete Season 4 (6 DVD Set)

**Starring:** [Jonathan Gosselin](#), [Kate Gosselin](#) **Director:** [Jennifer](#)**Stocks Format:** [DVD](#)List Price: ~~\$49.98~~Price: **\$29.99** & this item ships for **FREE** with **Super Saver Shipping**. [Details](#)You Save: ~~\$19.99 (40%)~~**In Stock.**Ships from and sold by **Amazon.com**. Gift-wrap available

---

### Customers Who Bought This Item Also Bought

[Hanging Ceiling Fan](#)[12" Footstool](#)

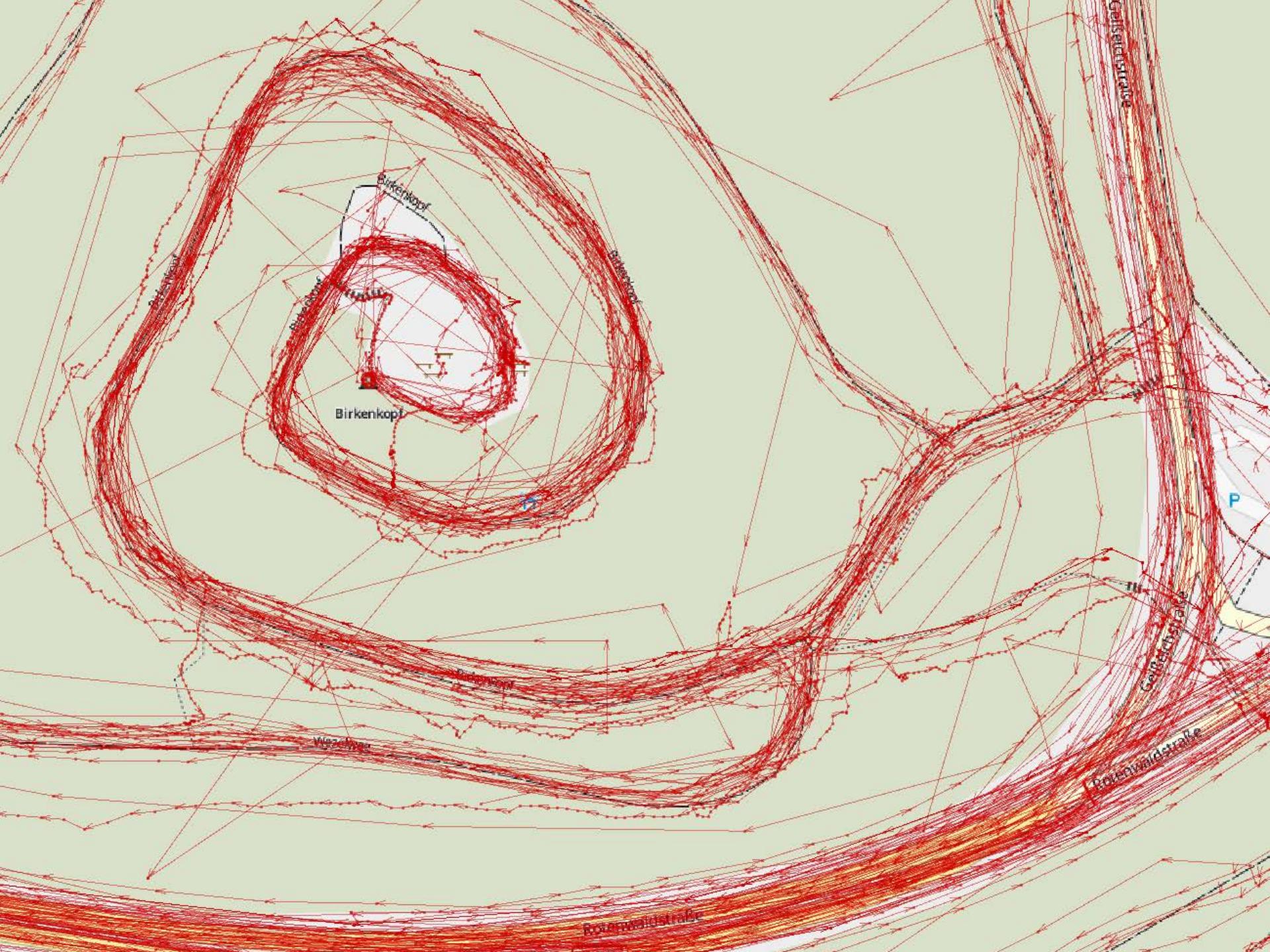
★★★★★ (1) \$94.99

★★★★★ (10) \$36.99

★★★



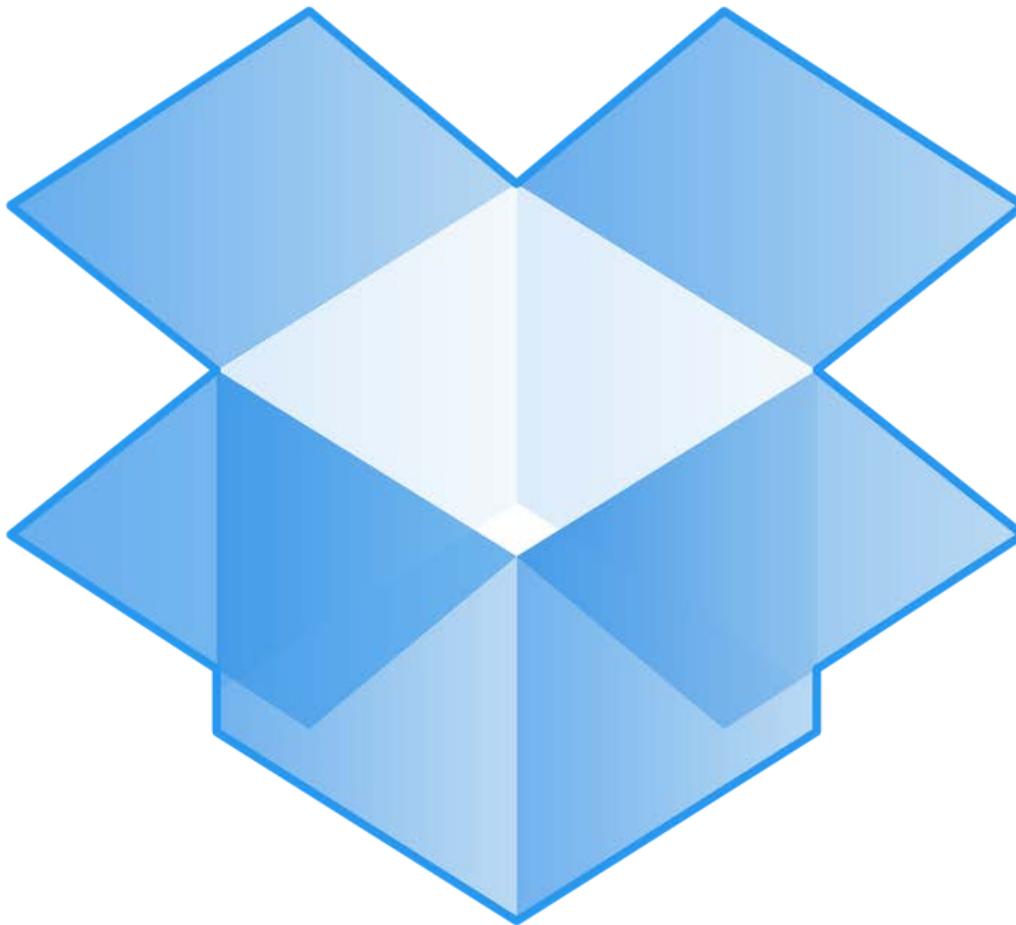








© Lion TV/422 South PBS 2012.



# Dropbox





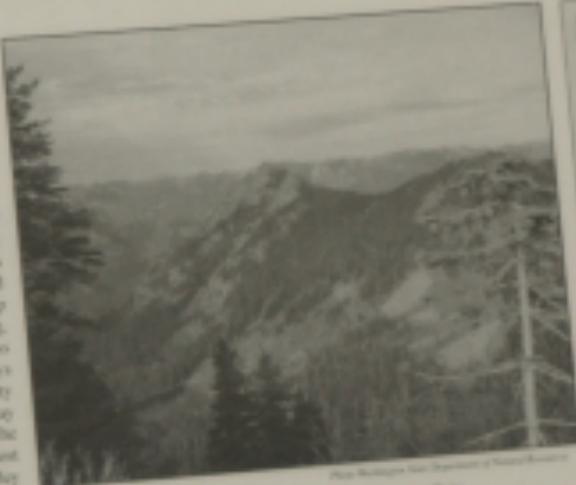
by Google

# Middle Fork Lands Protected

In the lush forest of the Middle Fork Snoqualmie River Valley, another 14 acres have been protected by King County.

"This is an important acquisition. Twenty years ago we didn't know what would become of the Middle Fork. Most of the lower valley was in private ownership and starting to be carved up into cabin sites. Shooting, dumping, and erosion was the norm," says Doug Schindler, Deputy Director of the Greenway Trust. "Today, through the hard work of many, most of the 100,000-acre valley is in public ownership and the area is cleaned up and safe for families. This property is one of the last holdings we have been hoping to acquire for 15 years."

17%



This view looks north over Calford Lakes toward Beacon State Park in the Middle Fork Snoqualmie River Valley. Lands in this area west to the Alpine Lakes Wilderness have been acquired over the past 20 years by the Washington State Department of Natural Resources.

Page 2

## Middle Fork News:

- The Washington State Department of Natural Resources received a grant to design a trailhead and trails in the area of this acquisition.

- The Federal Highway Administration is working to secure funds to pave about 4 miles of the Middle Fork Road. The project aims to improve public access and safety, replace many fall-blocking stream culverts, and significantly cut gravel and sediment runoff during winter.

The State Board of Natural Resources just approved adding several thousand acres of State Forest land in the valley into the Mount Si Natural Resource Conservation Area.

(2 of 8)

amazon kindle

# Google

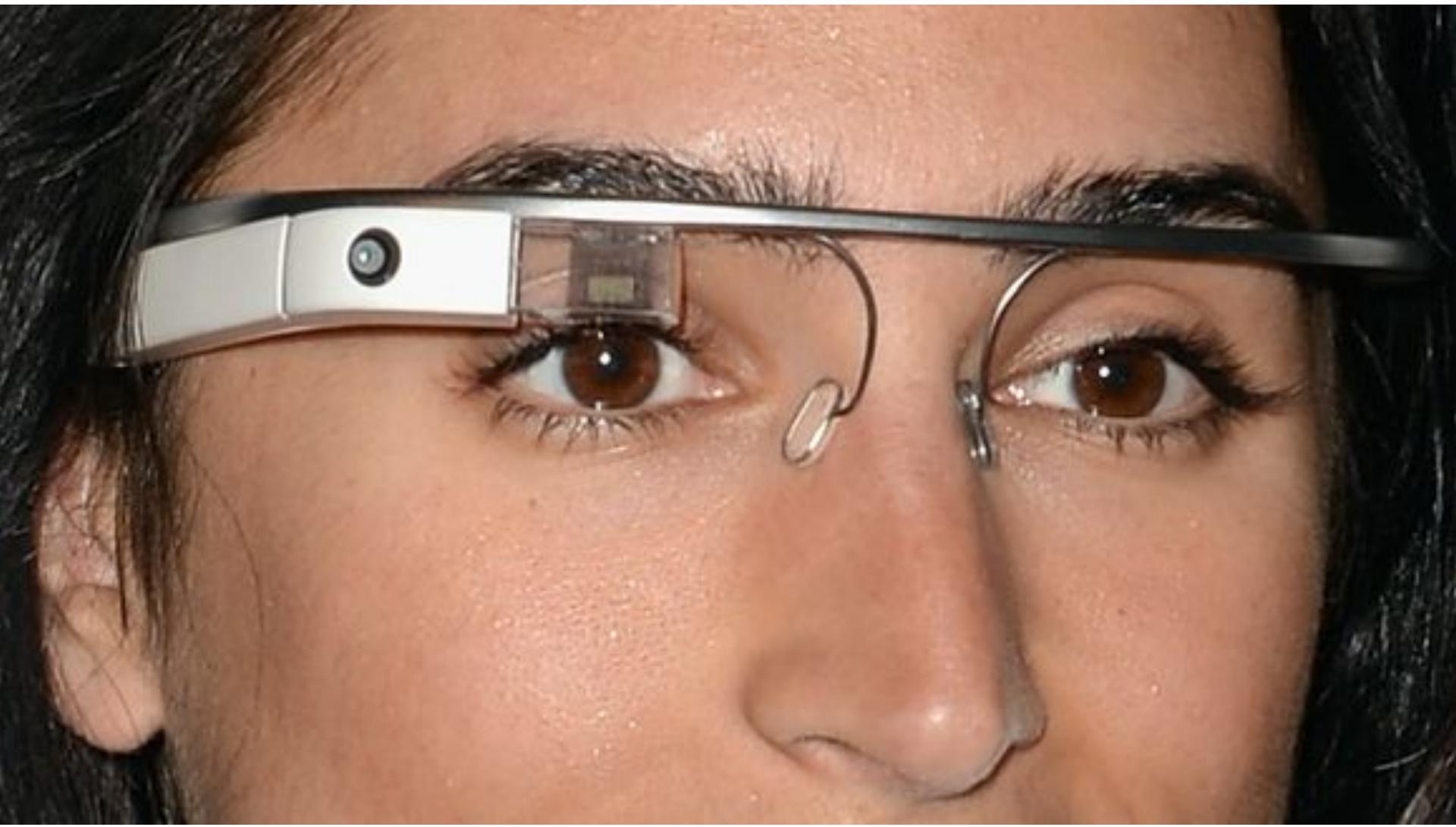
A search bar with a blue outline and a microphone icon at the end.

Google Search

I'm Feeling Puzzled







# I'M WATCHING YOU

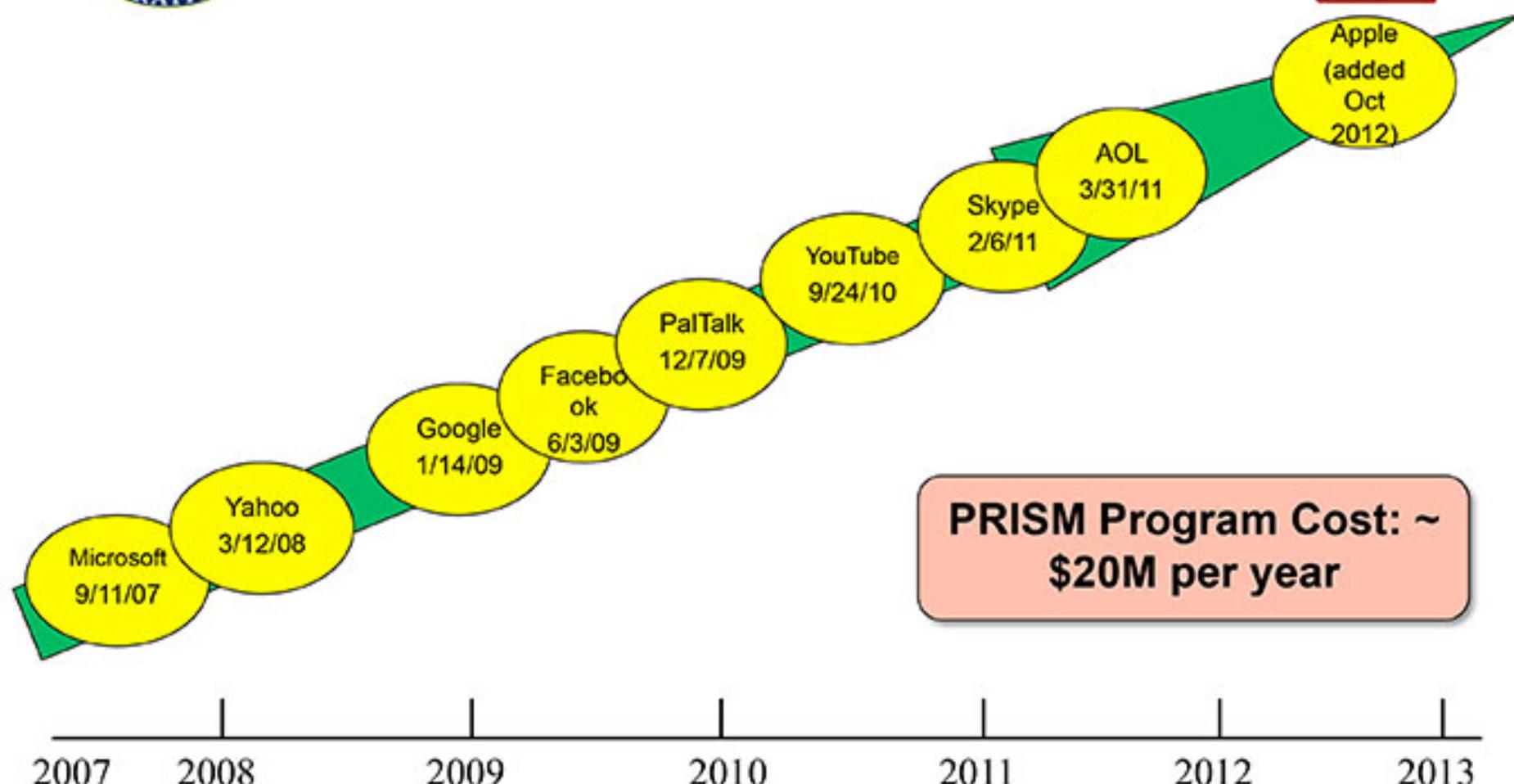






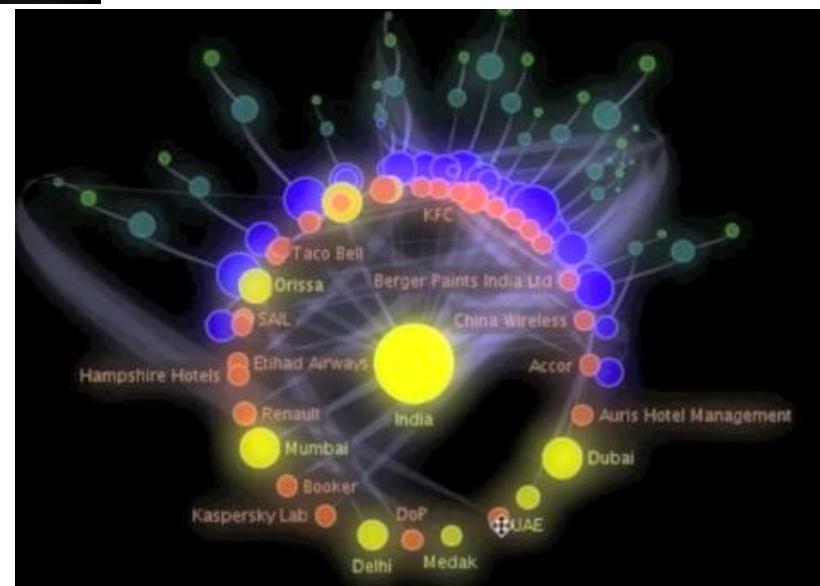
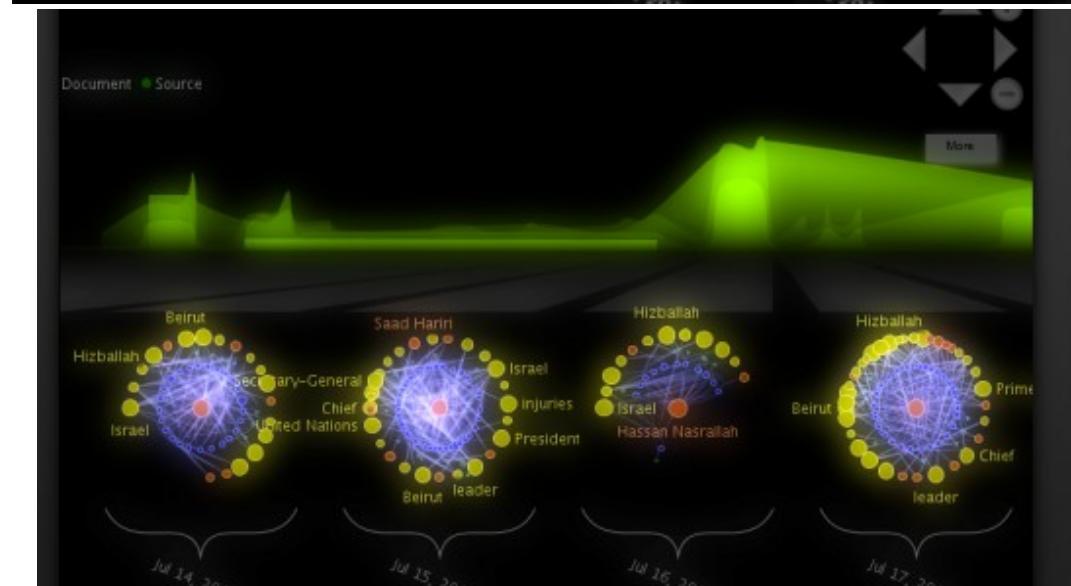
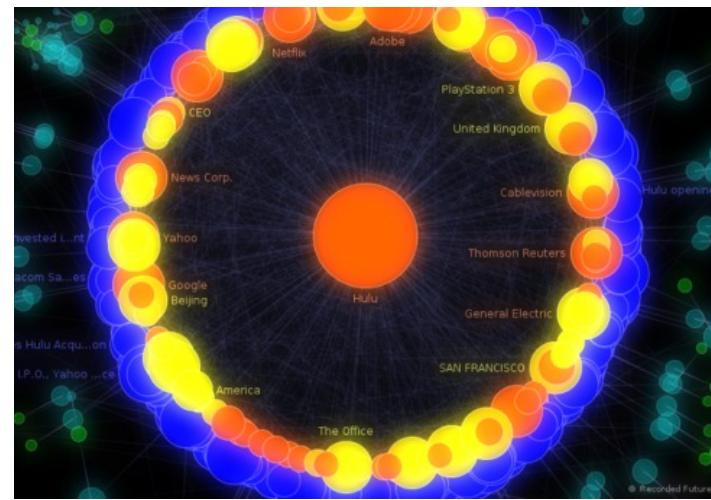


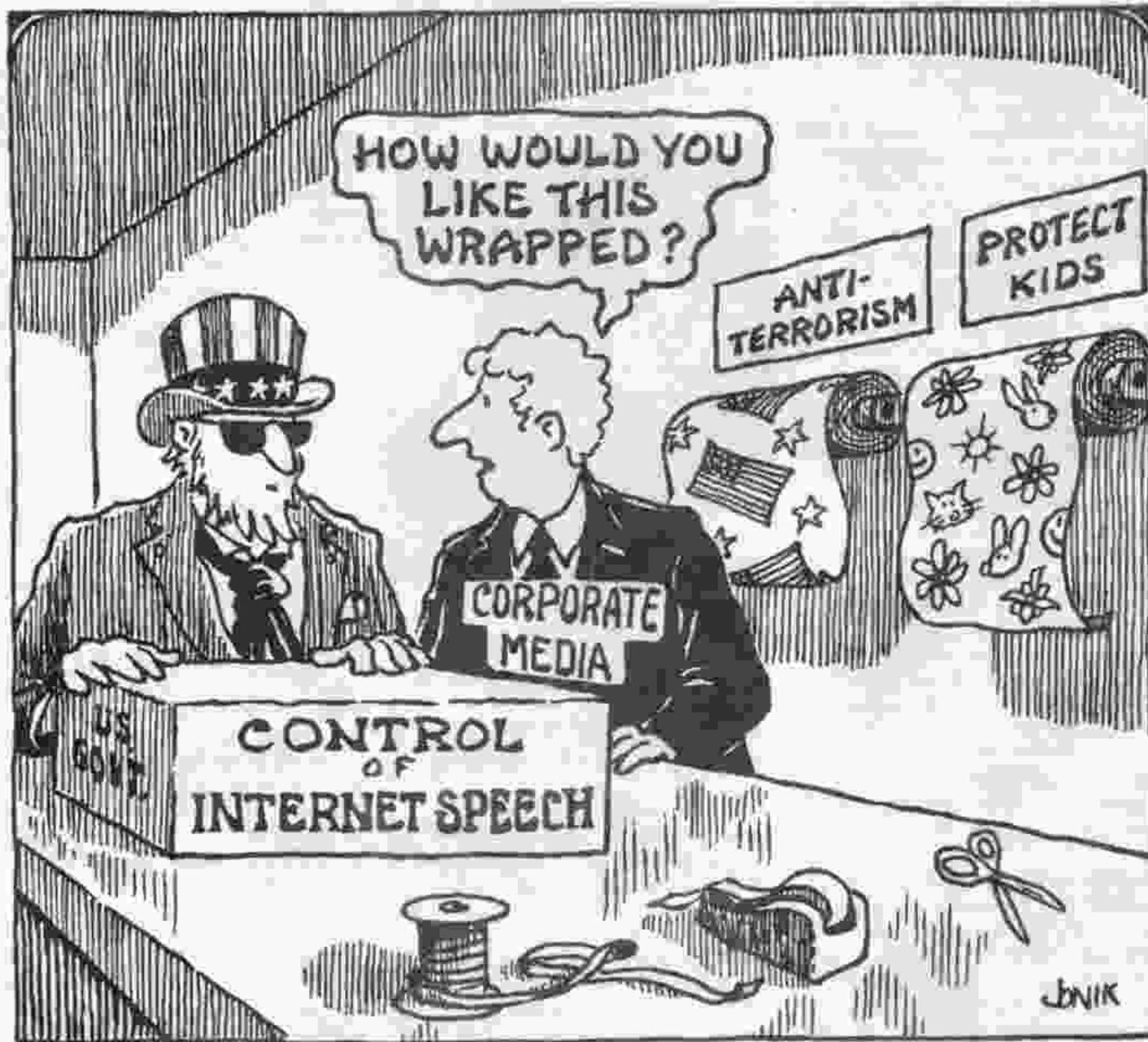
## (TS//SI//NF) Dates When PRISM Collection Began For Each Provider



2007 2008 2009 2010 2011 2012 2013

# Recorded Future





There are many unintended,  
harmful side effects

# Government Trojan Horses

## The “Flame” and “Stuxnet” VIRUSES, WERE Created, By The U.S. and Israel!



**CYBER**ATTACK

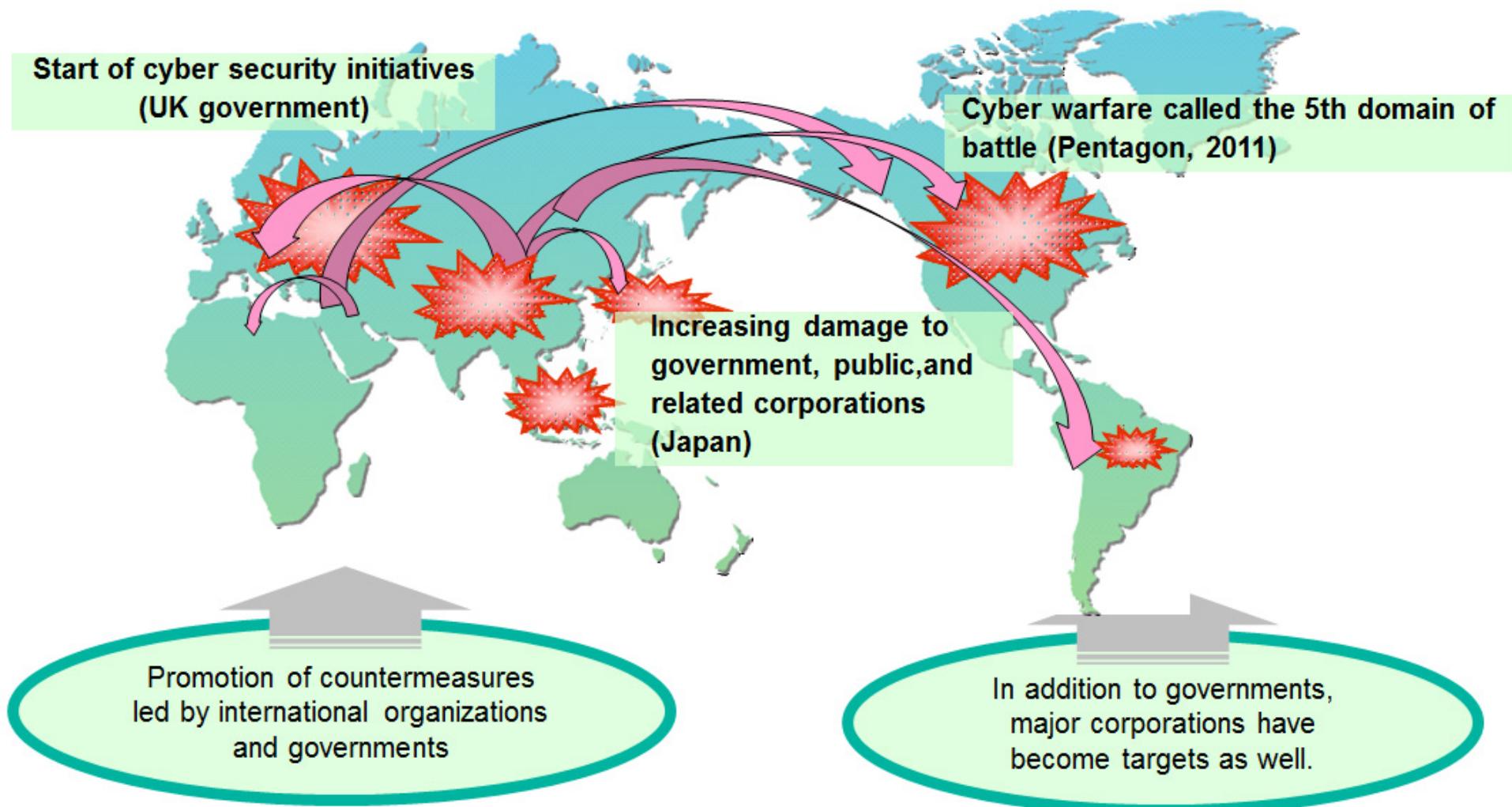






# CYBER WAR

# Cyberwar Engagements Seem to Make Everyone more Vulnerable



MERKEL  
ON THE PHONE.  
SHE'S VERY  
ANGRY



The “Crystal Ball” approach  
doesn’t work well







# Financial Crisis



# Arab Spring



# War in Ukraine

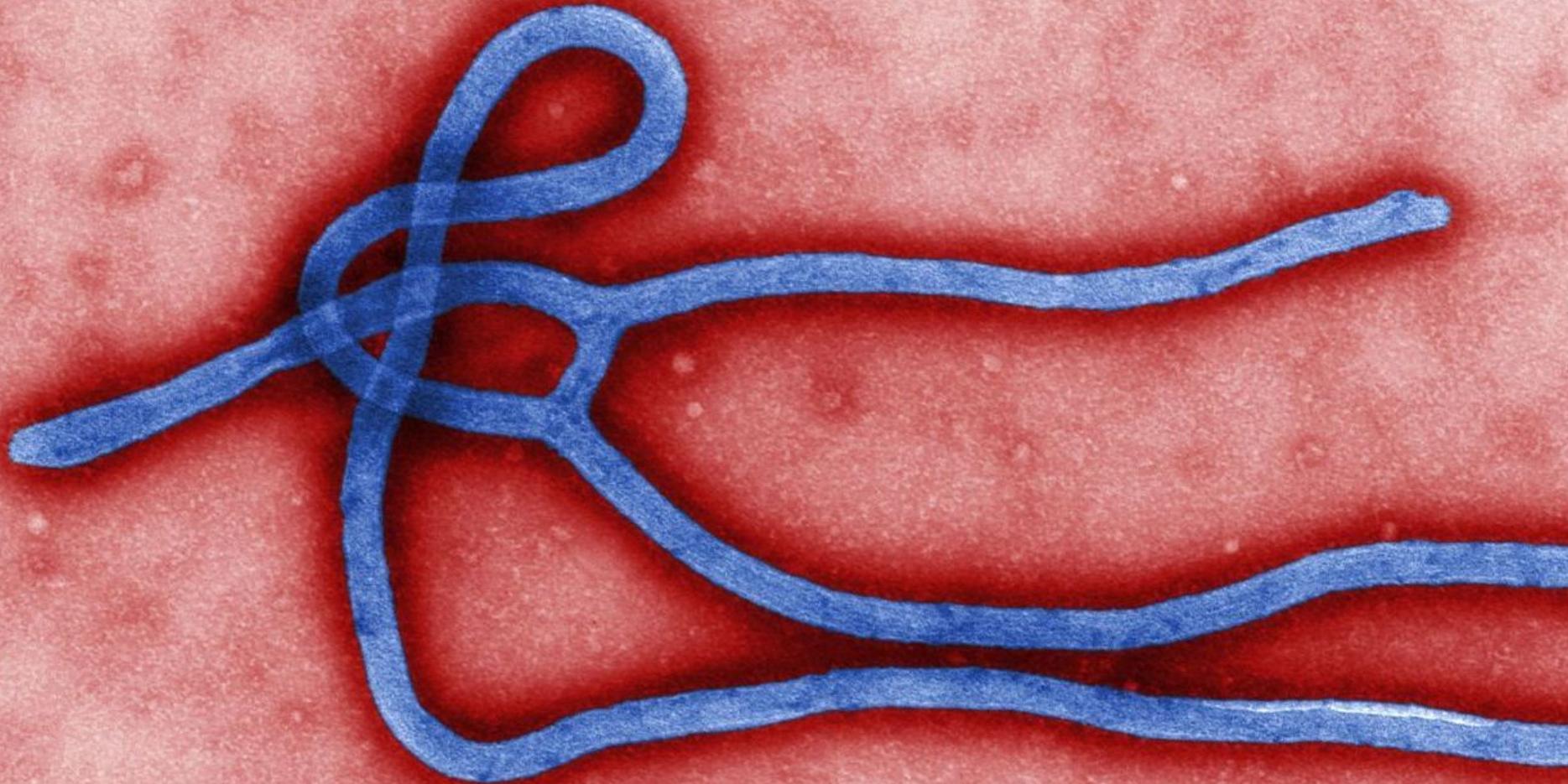


**BREAKING NEWS**

10 MINUTES  
NON-STOP  
NEWS

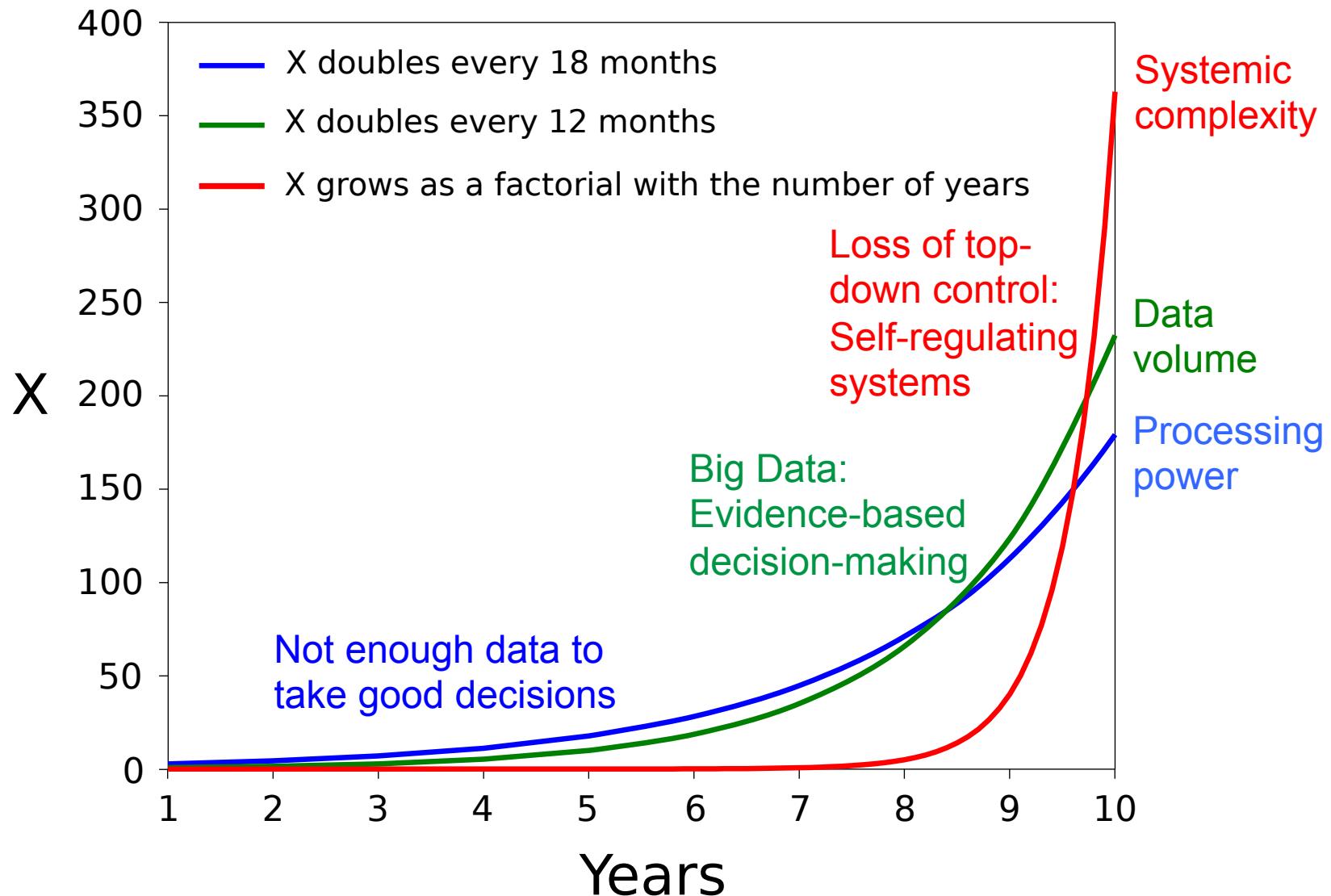
**295 KILLED IN MALAYSIA AIRLINES DISASTER**  
**PLANE GOES DOWN IN UKRAINE**

# Spreading of Ebola

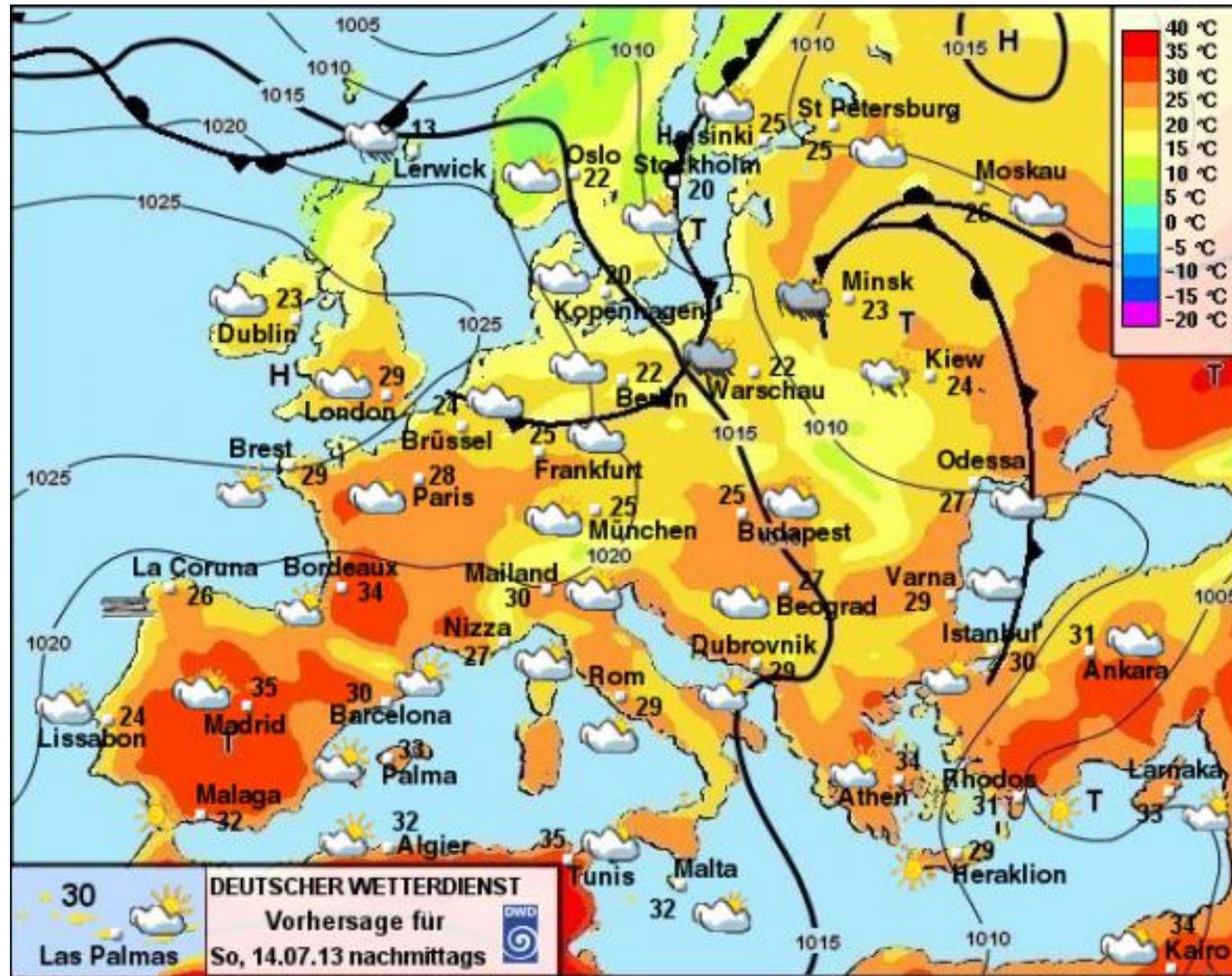


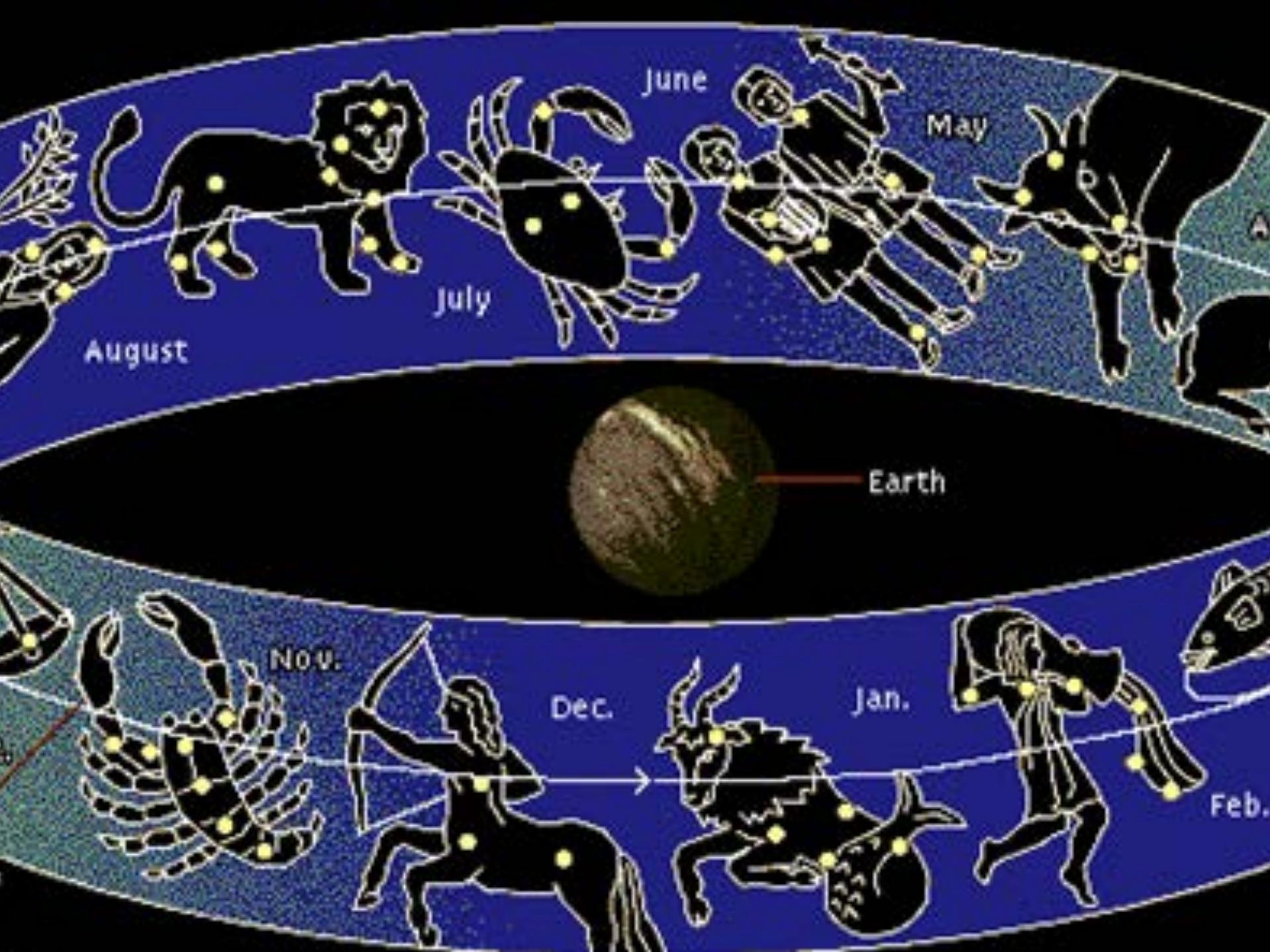
Why a “Crystal Ball” does  
not work

# Exponential vs. Factorial Growth – Implications for the Governance of Complex Systems



# Complex Systems: Limits of Predictability





May

June

July

August

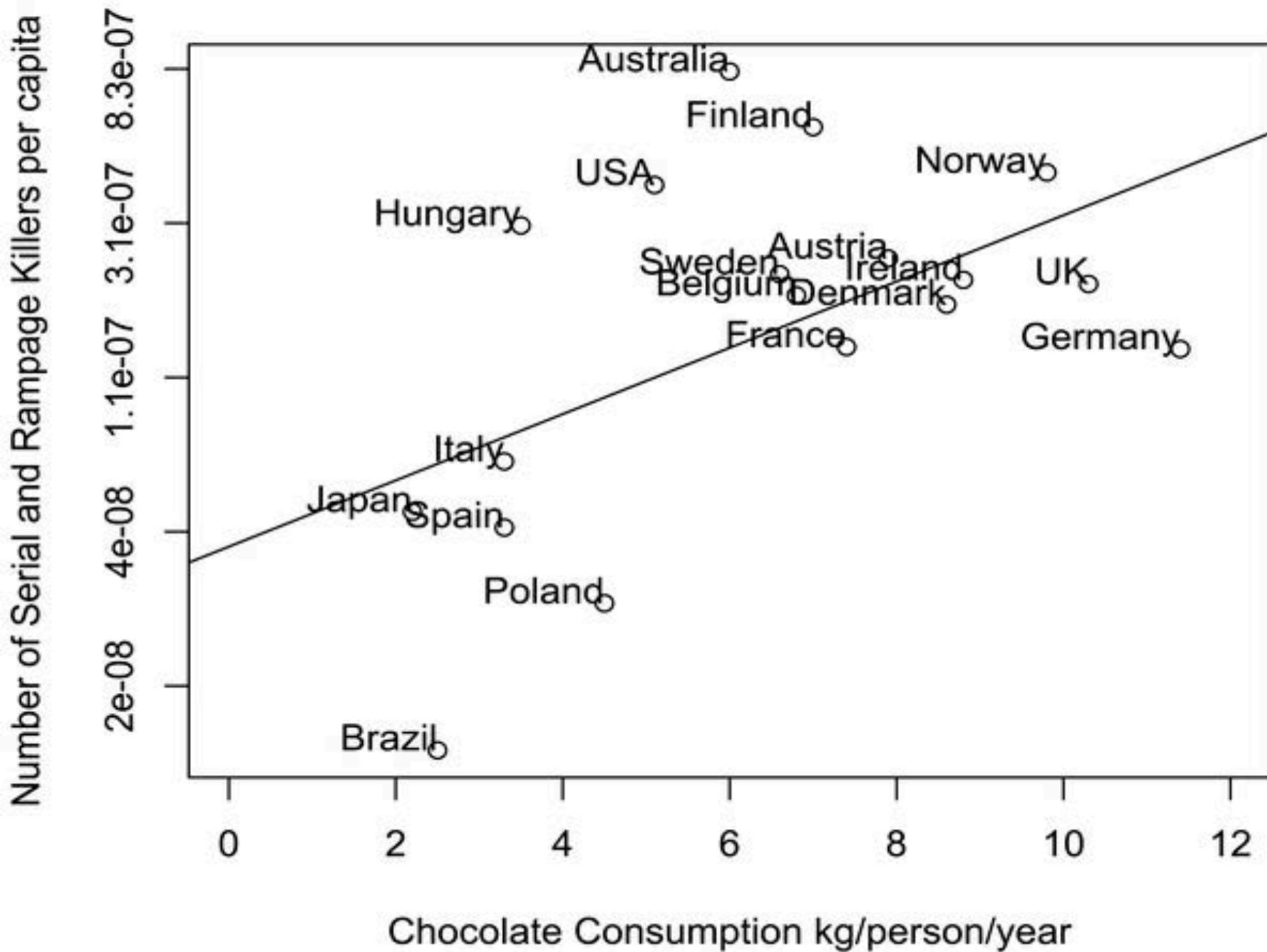
Earth

Jan.

Dec.

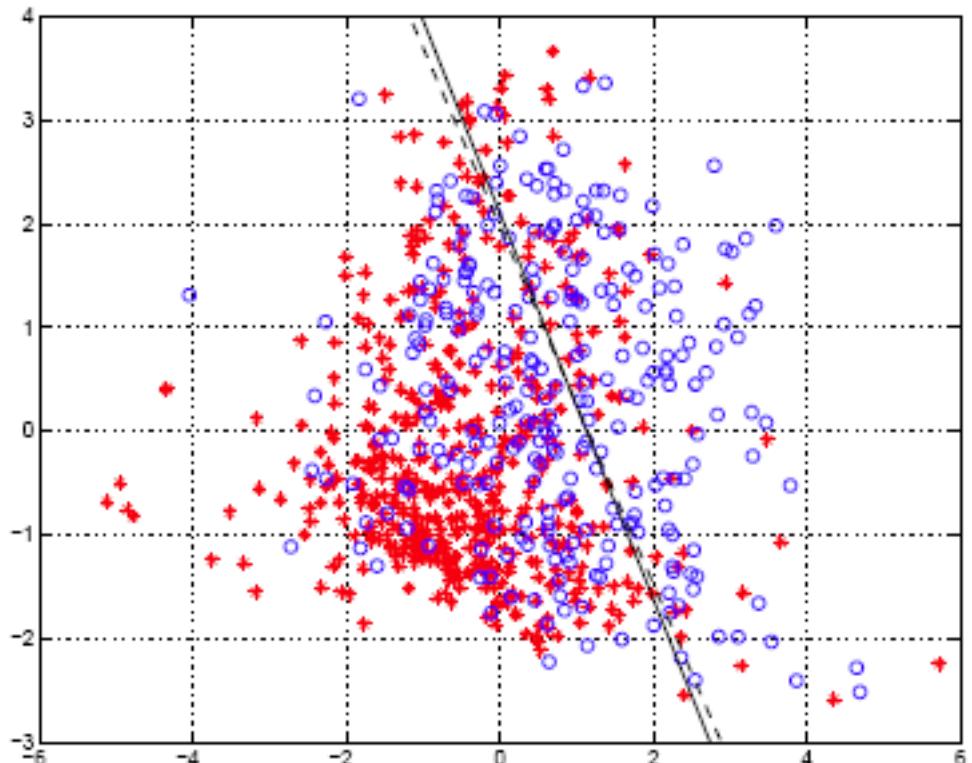
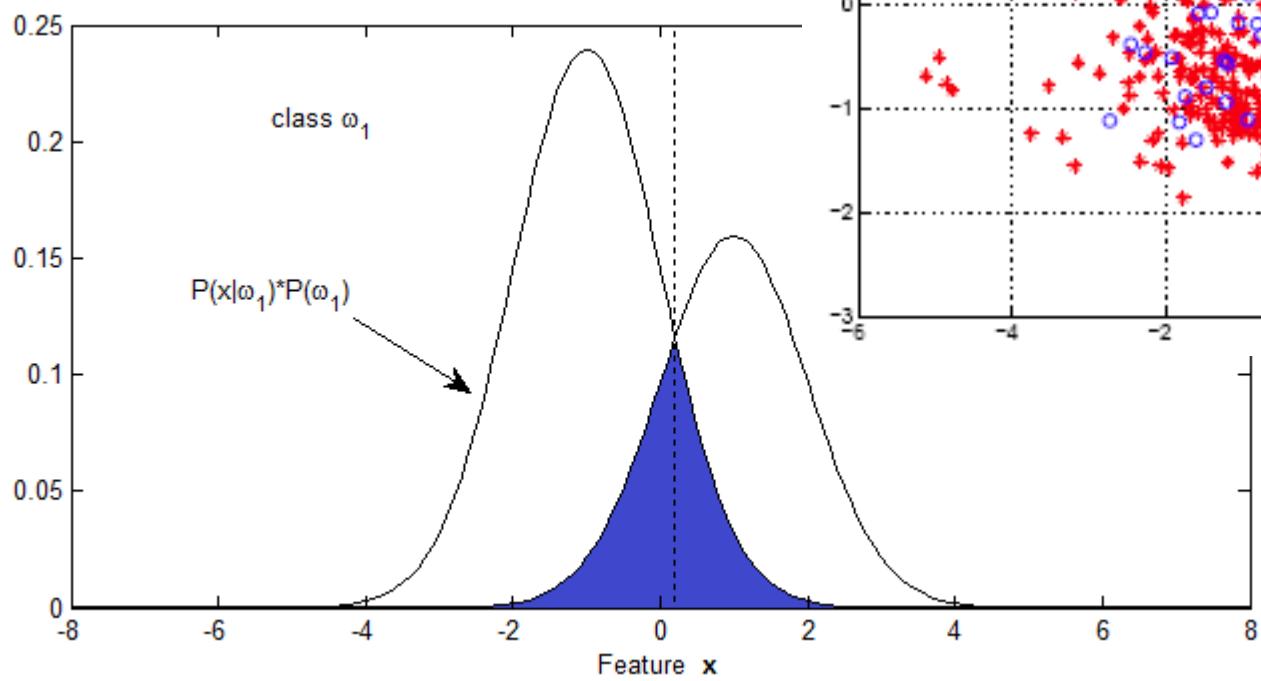
NOV.

Feb.



Dangerous side effects for  
citizens, businesses, and  
politics

# Classification Errors Imply Discrimination



# Are the Right Kinds of People in Prison?



About 45 million arrests connected with war on drugs.

“Too many Americans go to too many prisons for far too long, and for no truly good law enforcement reason.”

US Attorney General Eric Holder

# Proportion of People in Prisons

Country	Prison Pop. per 100,000	Rank
USA	716	1
Cuba	510	5
Russia	477	8
Brazil	274	46
Mexico	210	67
Saudi Arabia	162	90
Spain	147	104
UK (England & Wales)	147	104
China	121	127
Italy	106	143
France	102	147
Switzerland	82	161
Germany	79	167
Sweden	67	180
Pakistan	39	208
India	30	215

Source: ICPS,  
[www.prisonstudies.org](http://www.prisonstudies.org)

# Establishing Safety? Or Filling Budget Gaps?



Hier klicken **Blick ins Buch!**

JÜRGEN SCHMIEDER

MIT  
EINEM  
BEIN  
IM KNAST



Mein Versuch, ein Jahr lang  
gesetzestreu zu leben

C Bertelsmann

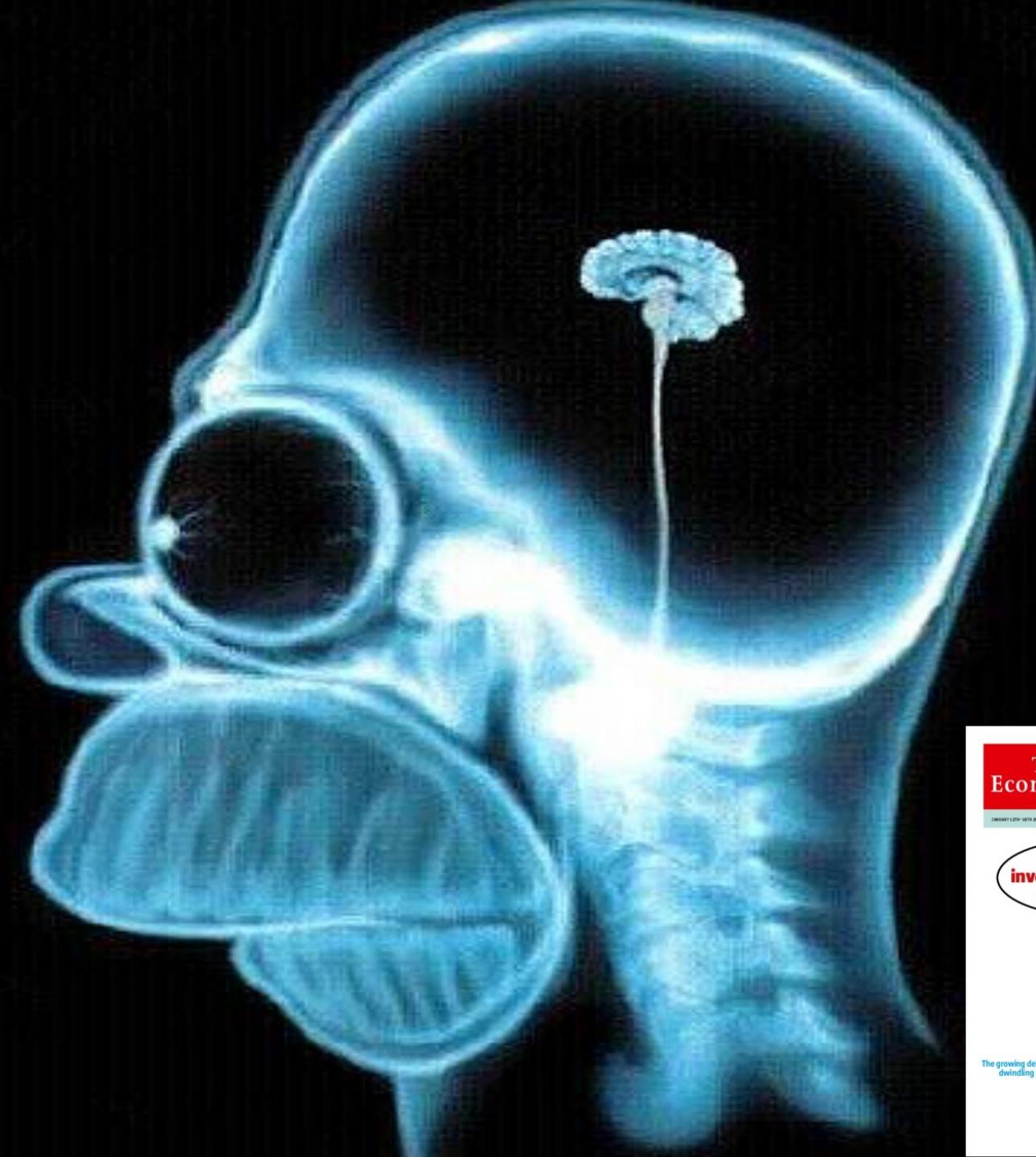


(Image Source:

<http://www.tempo.co/read/news/2012/12/18/064448827/Pekerja-Sonia-Mansion-Dapat-Rp-7-Juta-per-Pekan>)

# Principle of Secret Vote Has Been Undermined





The Economist

JANUARY 12TH-18TH 2013

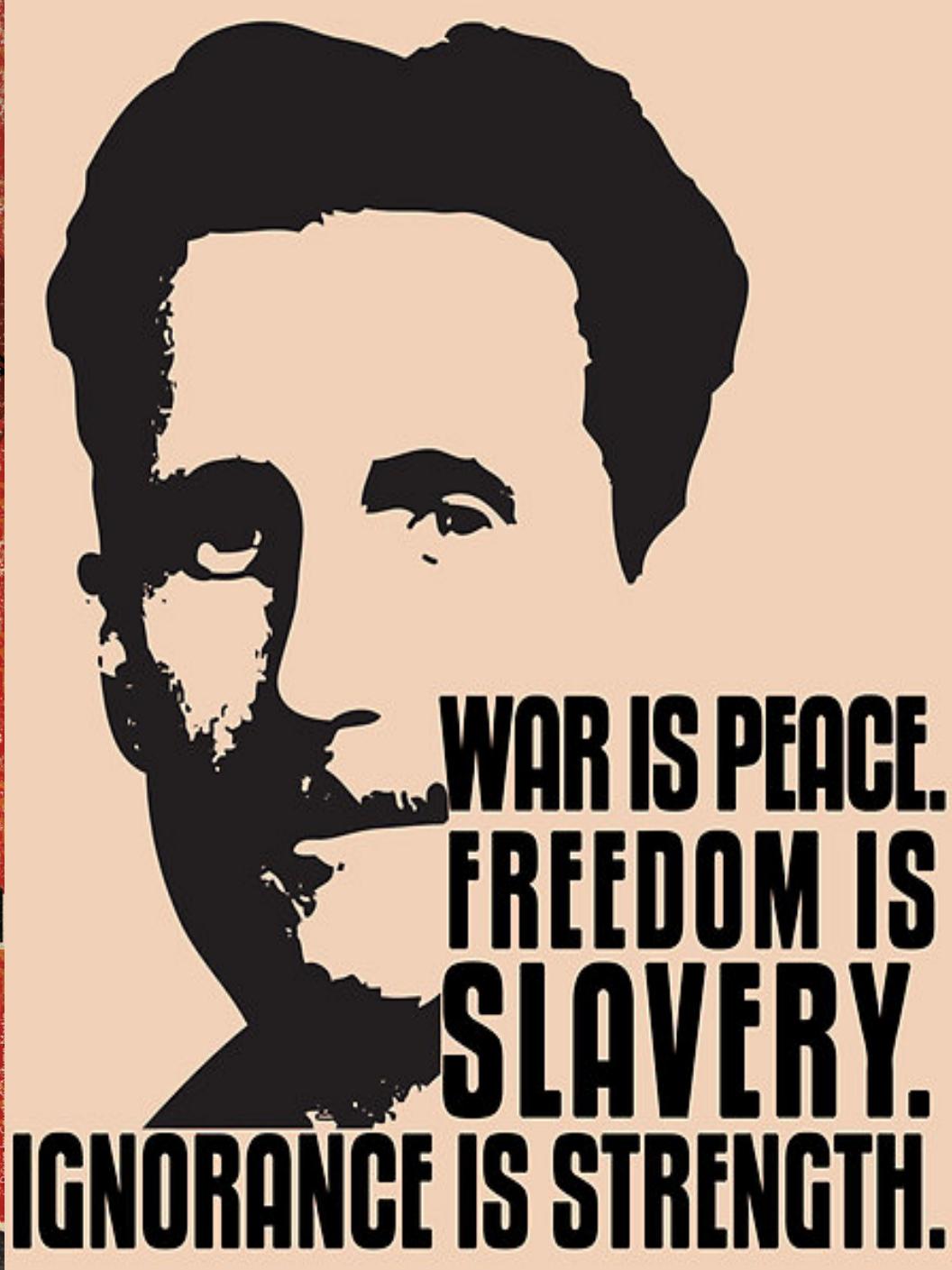
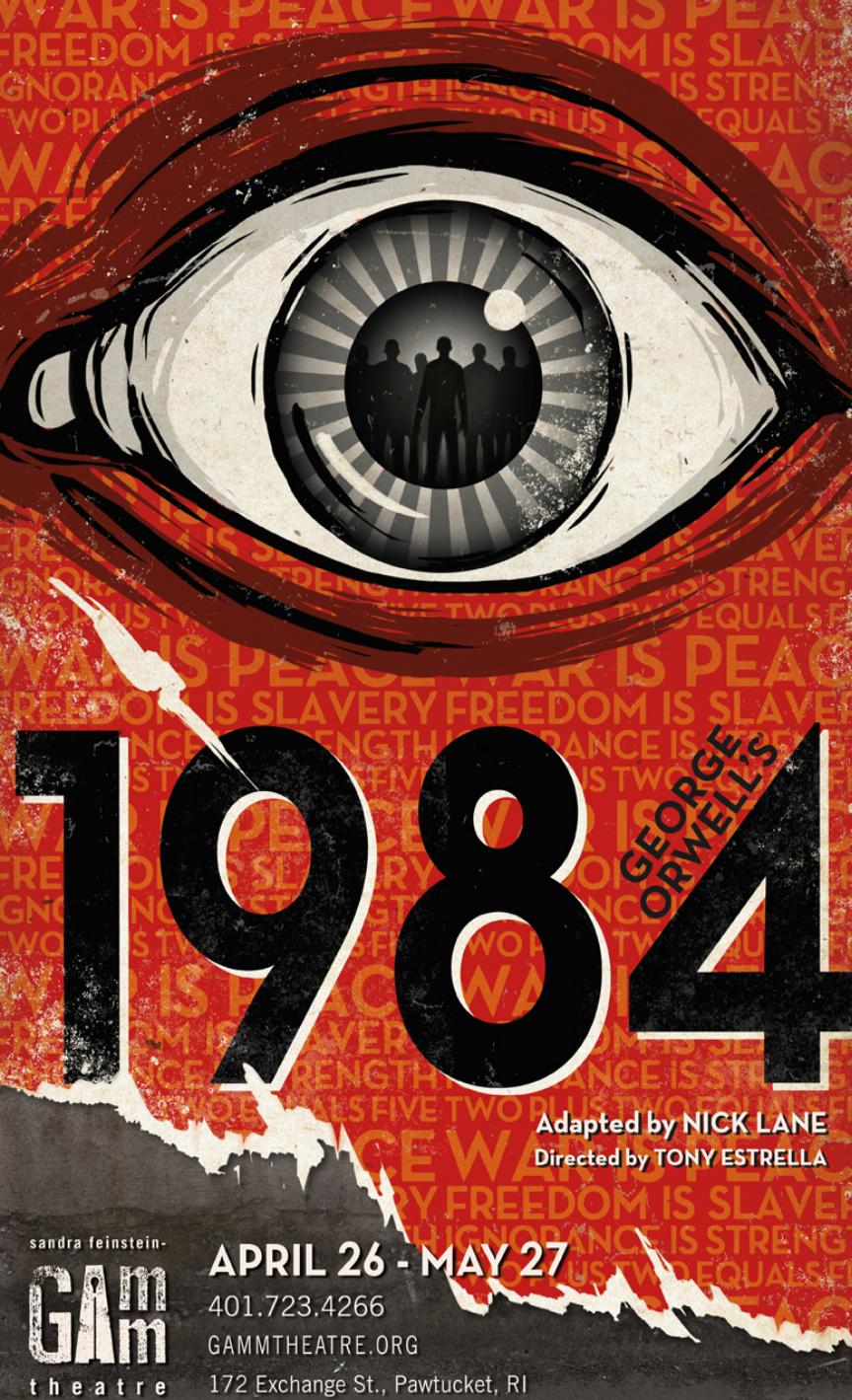
Economist.com

Obama's controversial new men  
Pressure for change builds in China  
Men close the longevity gap  
The ghastly gurus of personal finance  
Microchipping your children

Will we ever invent anything this useful again?

The growing debate about dwindling innovation

An illustration of the bronze statue of Rodin's 'The Thinker' sitting on a white porcelain toilet. A thought bubble above the statue contains the text 'Will we ever invent anything this useful again?'. Below the statue, another caption reads 'The growing debate about dwindling innovation'.



"You're already a walking sensor platform... You are aware of the fact that somebody can know where you are at all times because you carry a mobile device, even if that mobile device is turned off. You know this, I hope? Yes? Well, you should... Since you can't connect dots you don't have, it drives us into a mode of, we fundamentally try to collect everything and hang on to it forever... It is really very nearly within our grasp to be able to compute on all human generated information."

Ira "Gus" Hunt, CIA Chief Technology Officer

”Mit dem Recht auf informationelle Selbstbestimmung wären eine Gesellschaftsordnung und eine diese ermögliche Rechtsordnung nicht vereinbar, in der Bürger nicht mehr wissen können, wer was wann und bei welcher Gelegenheit über sie weiß. Wer unsicher ist, ob abweichende Verhaltensweisen jederzeit notiert und als Information dauerhaft gespeichert, verwendet oder weitergegeben werden, wird versuchen, nicht durch solche Verhaltensweisen aufzufallen. [...] Dies würde nicht nur die individuellen Entfaltungschancen des Einzelnen beeinträchtigen, sondern auch das Gemeinwohl, weil Selbstbestimmung eine elementare Funktionsbedingung eines auf Handlungsfähigkeit und Mitwirkungsfähigkeit seiner Bürger begründeten freiheitlichen demokratischen Gemeinwesens ist. Hieraus folgt: Freie Entfaltung der Persönlichkeit setzt unter den modernen Bedingungen der Datenverarbeitung den Schutz des Einzelnen gegen unbegrenzte Erhebung, Speicherung, Verwendung und Weitergabe seiner persönlichen Daten voraus. Dieser Schutz ist daher von dem Grundrecht des Art. 2 Abs. 1 in Verbindung mit Art. 1 Abs. 1 GG umfasst. Das Grundrecht gewährleistet insoweit die Befugnis des Einzelnen, grundsätzlich selbst über die Preisgabe und Verwendung seiner persönlichen Daten zu bestimmen.”

(Volkszählungsurteil)

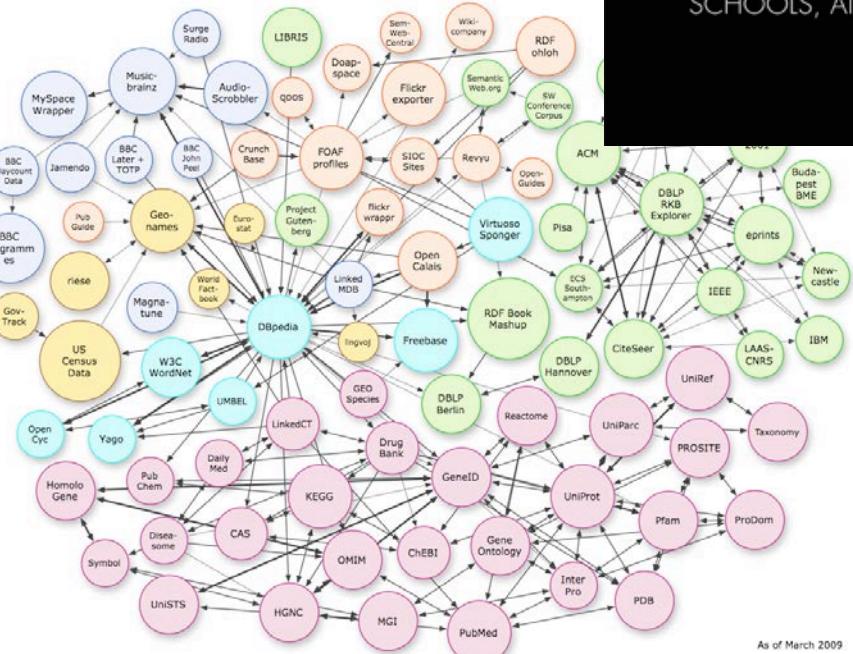
# Diversity Is Important

Scott E. Page

Scott E. Page (2007): The Difference:  
How the Power of Diversity Creates  
Better Groups, Firms, Schools,  
and Societies.  
Princeton University

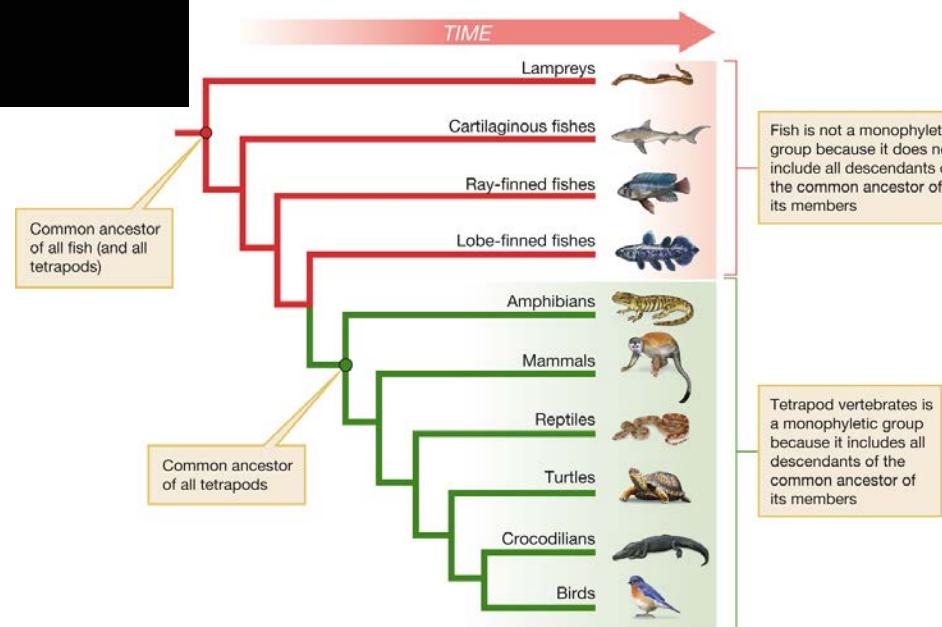
## THE DIFFERENCE

HOW THE POWER OF DIVERSITY  
CREATES BETTER GROUPS, FIRMS,  
SCHOOLS, AND SOCIETIES



As of March 2009

Diversity is important  
for innovation, societal  
resilience, happiness,  
collective intelligence



# Netflix Challenge: Diversity Wins, Not the Best

The screenshot shows the Netflix Prize Leaderboard page. At the top, there's a yellow banner with the text "Netflix Prize" and several five-star icons. Below the banner is a navigation bar with links: Home, Rules, Leaderboard, Register, Update, Submit, and Download. The main title "Leaderboard" is displayed in large blue letters. To the right of the title is a button labeled "Display top 20 leaders." A horizontal line separates the header from the table.

Rank	Team Name	Best Score	% Improvement	Last Submit Time
1	<a href="#">BellKor's Pragmatic Chaos</a>	0.8558	10.05	2009-06-26 18:42:37
<b>Grand Prize - RMSE &lt;= 0.8563</b>				
2	<a href="#">PragmaticTheory</a>	0.8582	9.80	2009-06-25 22:15:51
3	<a href="#">BellKor in BigChaos</a>	0.8590	9.71	2009-05-13 08:14:09
4	<a href="#">Grand Prize Team</a>	0.8593	9.68	2009-06-12 08:20:24
5	<a href="#">Dace</a>	0.8604	9.56	2009-04-22 05:57:03
6	<a href="#">BigChaos</a>	0.8613	9.47	2009-06-23 23:06:52
<b>Progress Prize 2008 - RMSE = 0.8616 - Winning Team: BellKor in BigChaos</b>				
7	<a href="#">BellKor</a>	0.8620	9.40	2009-06-24 07:16:02
8	<a href="#">Gravity</a>	0.8634	9.25	2009-04-22 18:31:32
9	<a href="#">Opera Solutions</a>	0.8638	9.21	2009-06-22 05:53:30
10	<a href="#">xvector</a>	0.8639	9.20	2009-06-26 13:49:04
11	<a href="#">xiangliang</a>	0.8639	9.20	2009-06-26 07:47:34
12	<a href="#">BruceDengDaoCiYiYou</a>	0.8641	9.18	2009-06-02 17:08:31
13	<a href="#">Ces</a>	0.8642	9.17	2009-06-24 14:34:14
14	<a href="#">majia2</a>	0.8642	9.17	2009-06-23 08:07:50

Top-down  
and majority  
decisions  
obstruct  
collective  
intelligence

Wisdom of  
crowds  
requires  
independent  
exploration  
and then  
integration

# Gesetzliches Schutzprogramm

Alexander Roßnagel

## Datenschutzprinzipien

- Interessenabwägung
- Einwilligung
- Transparenz
- Zweckbegrenzung
- Zweckbindung
- Erforderlichkeit
- Datensparsamkeit

## Big Data

- Entindividualisierung
- Freiwilligkeit fraglich
- Daten und Zwecke intransparent
- Vorratsdatenspeicherung
- Auswertung heterogener Daten
- Für alle Zwecke erforderlich
- Sammlung ohne Begrenzung

UNIKASSEL  
VERSITÄT

**provet**

Projektgruppe  
verfassungsverträgliche  
Technikgestaltung

Kann Big Data datenschutzrechtlich zulässig sein?

“We cannot solve our  
problems with the same  
kind of thinking that  
created them”

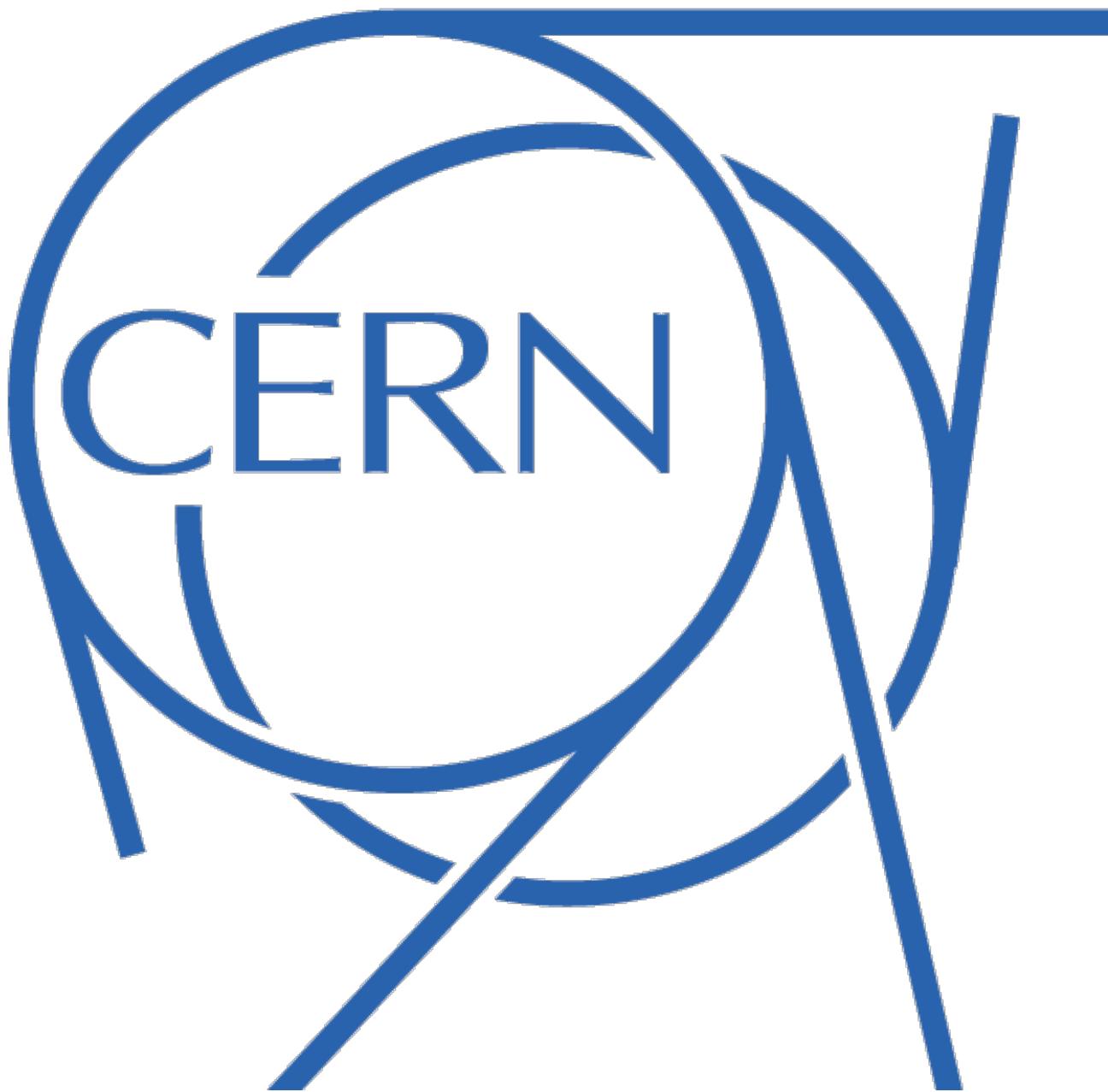
Albert Einstein

We are often trying to solve 21<sup>st</sup> century problems with 20<sup>th</sup> century thinking

A new approach: Creating a  
Citizen Web for real-time  
measurement









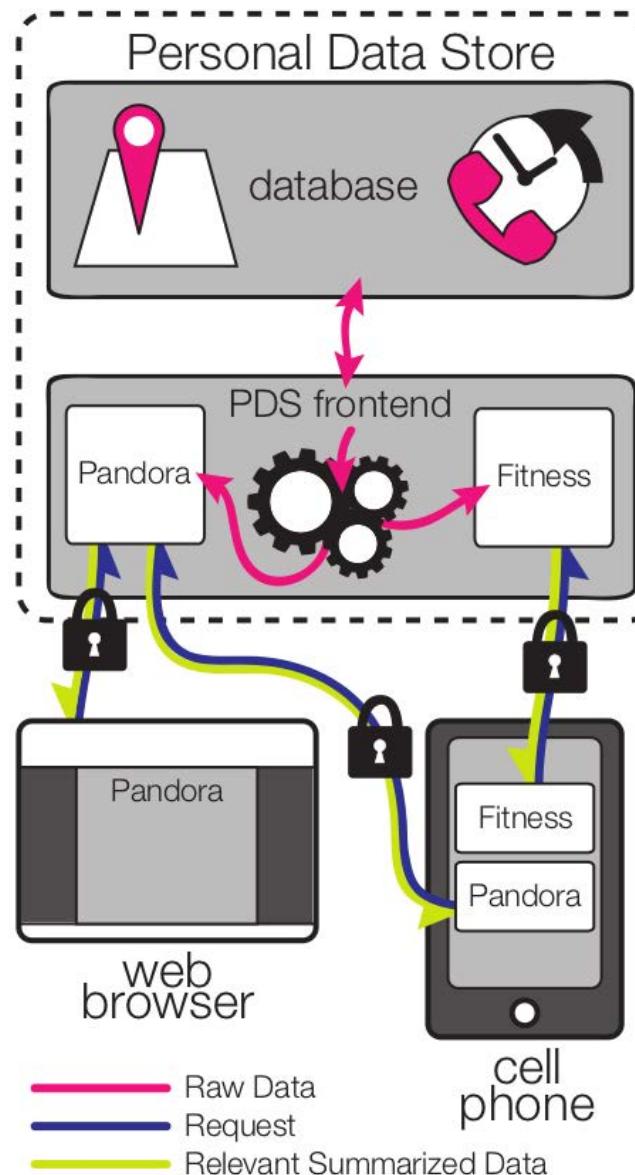
0B/s 4G 68% 16:21

On log	On share	Accelerometer
On log	On share	Light
On log	On share	Temperature
On log	On share	Humidity
On log	On share	Gyroscope
On log	On share	Proximity
On log	On share	Battery
On log	On share	Atm. Pressure
On log	On share	Magnetic
On log	On share	Noise

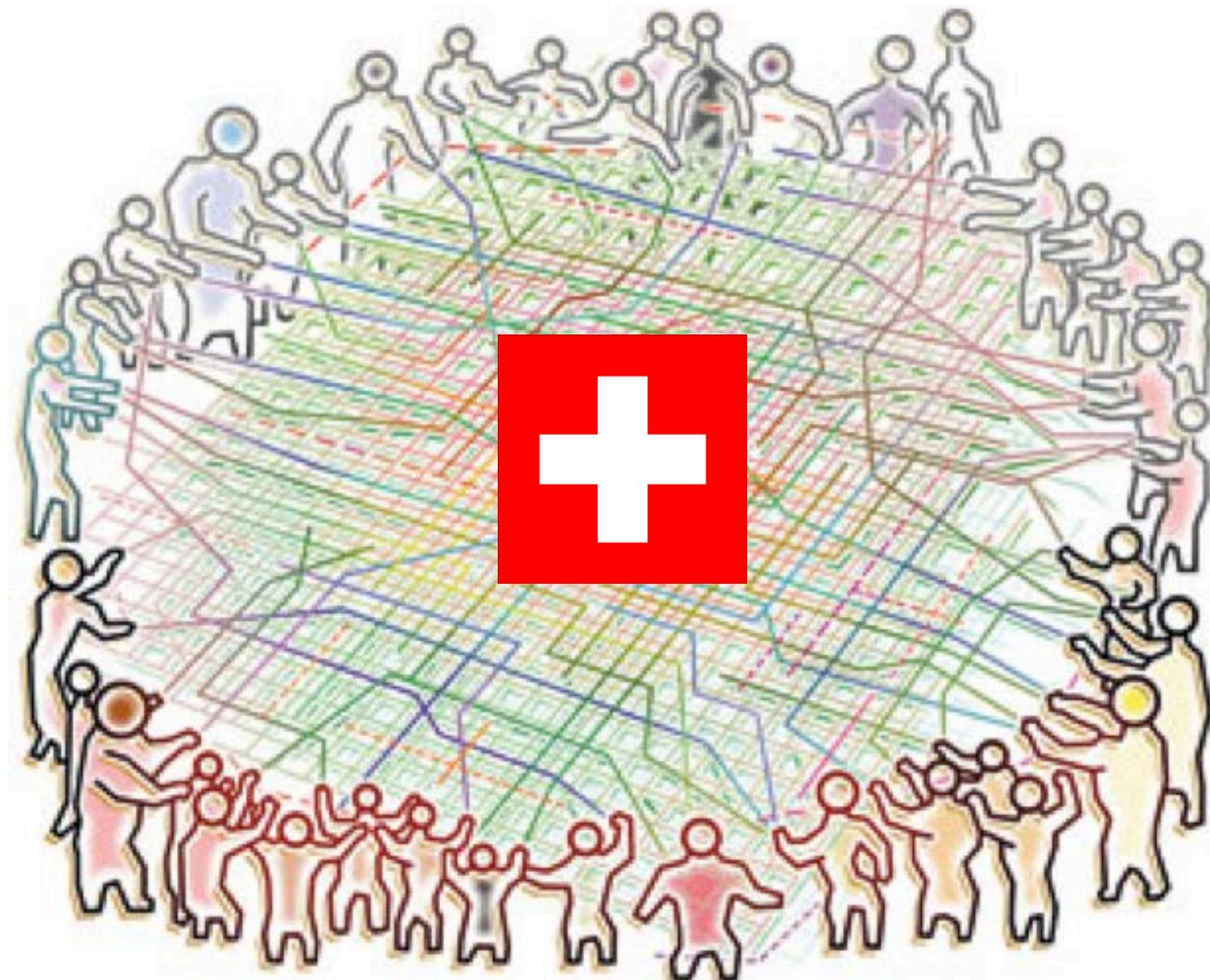


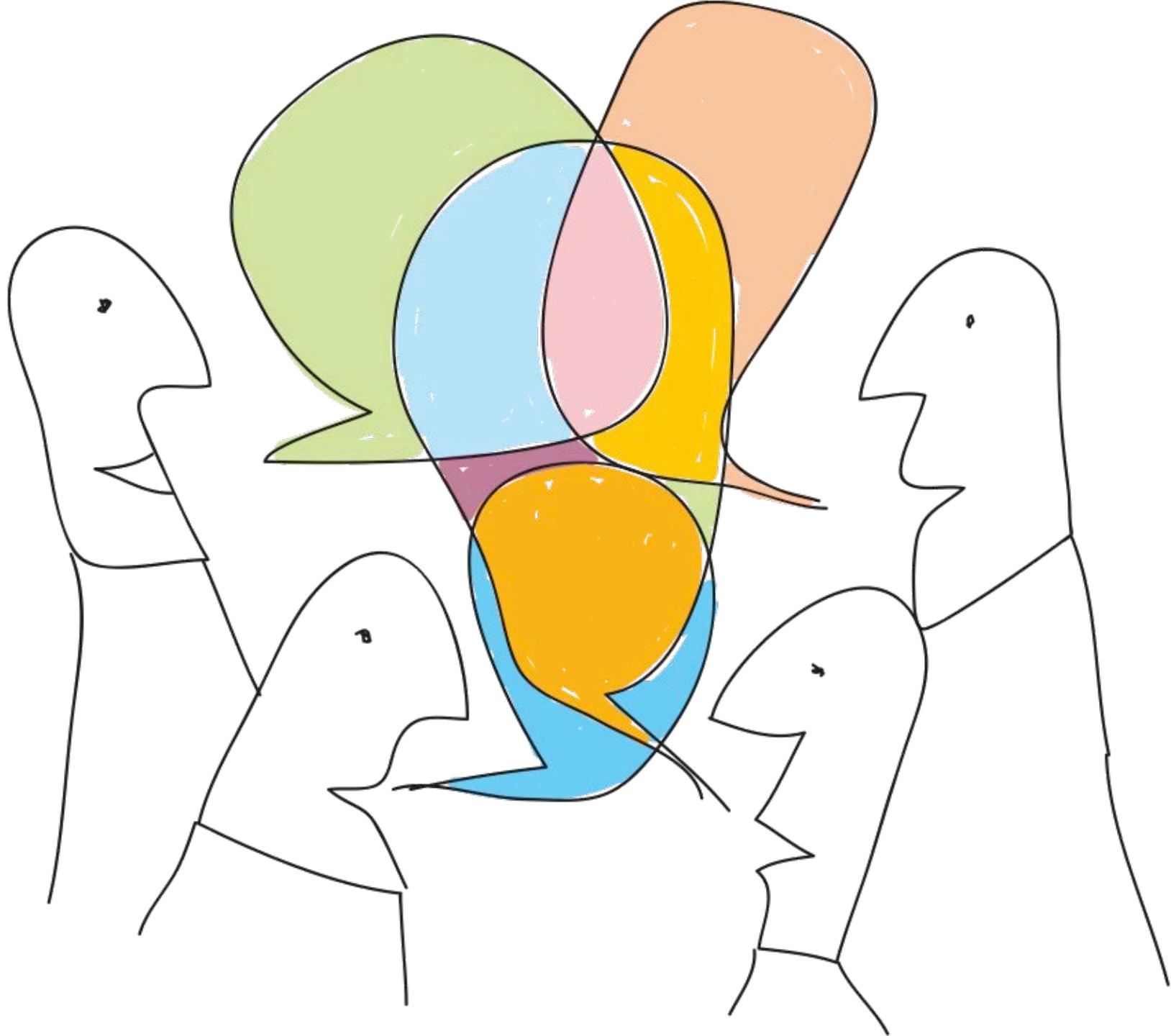


# Privacy and Data Ownership



# „Planetary Nervous System“ as Citizen Web





Create New Opportunities for Everyone





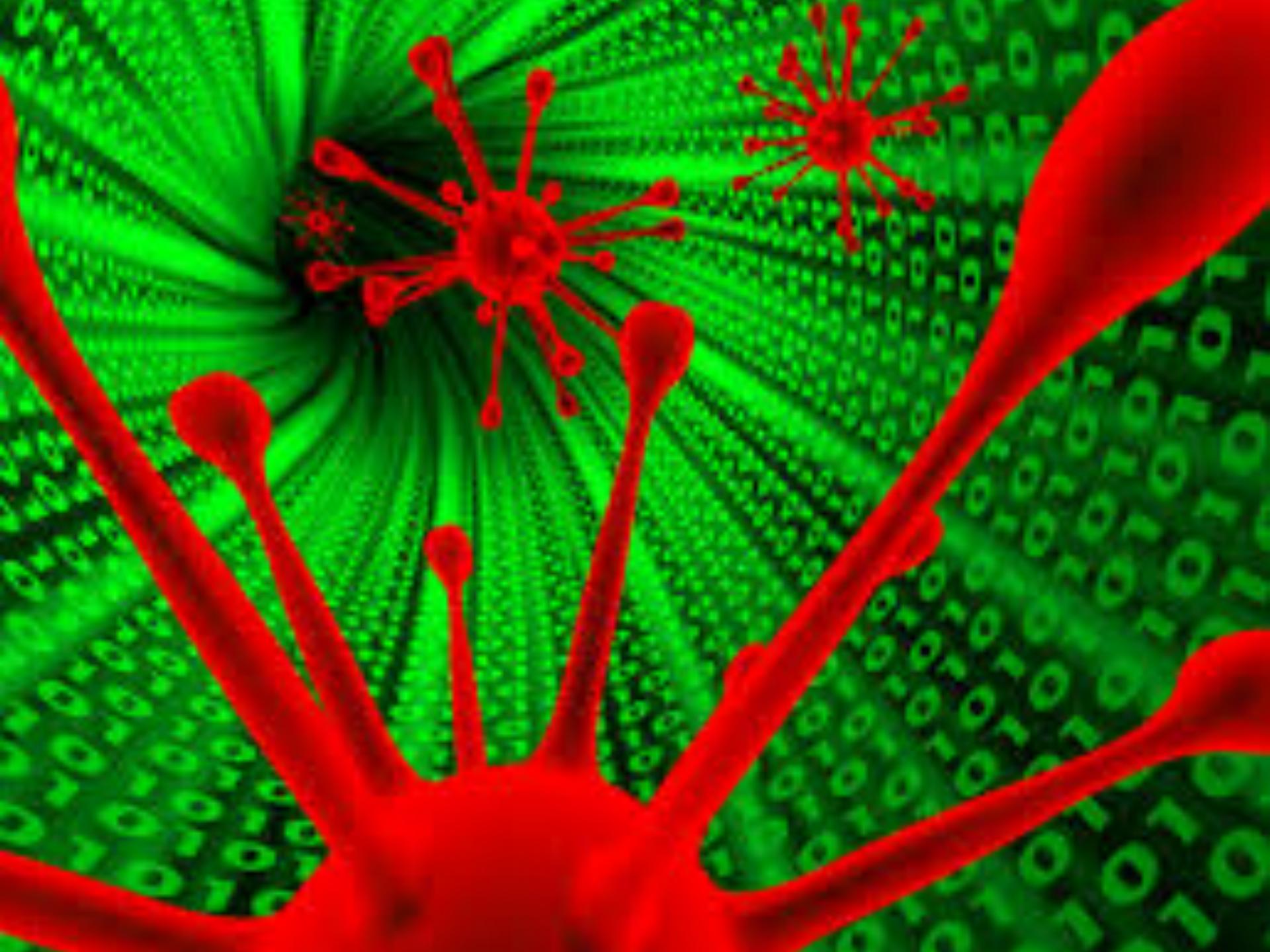


(Image Source: <http://demosite.in/applicationdevelopment.php>)

“Give and  
take is  
fair **play.**”

English Proverb

# Cybersecurity



# Reputation Systems

Generation L, the...

Like Us



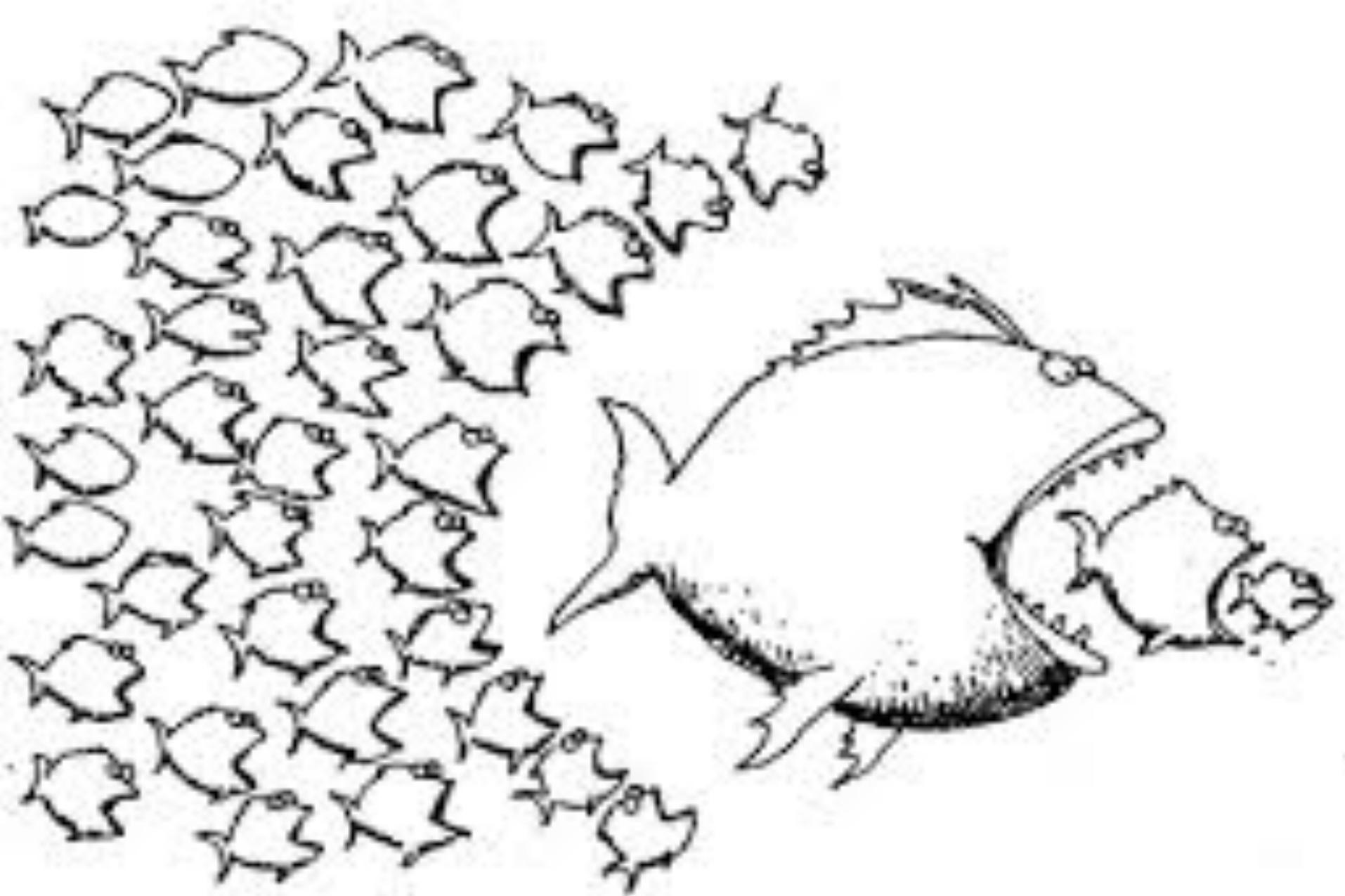
Generation

DonkeyHotey  
on flickr.com.  
CC-BY 2.0.



# WIKIPEDIA

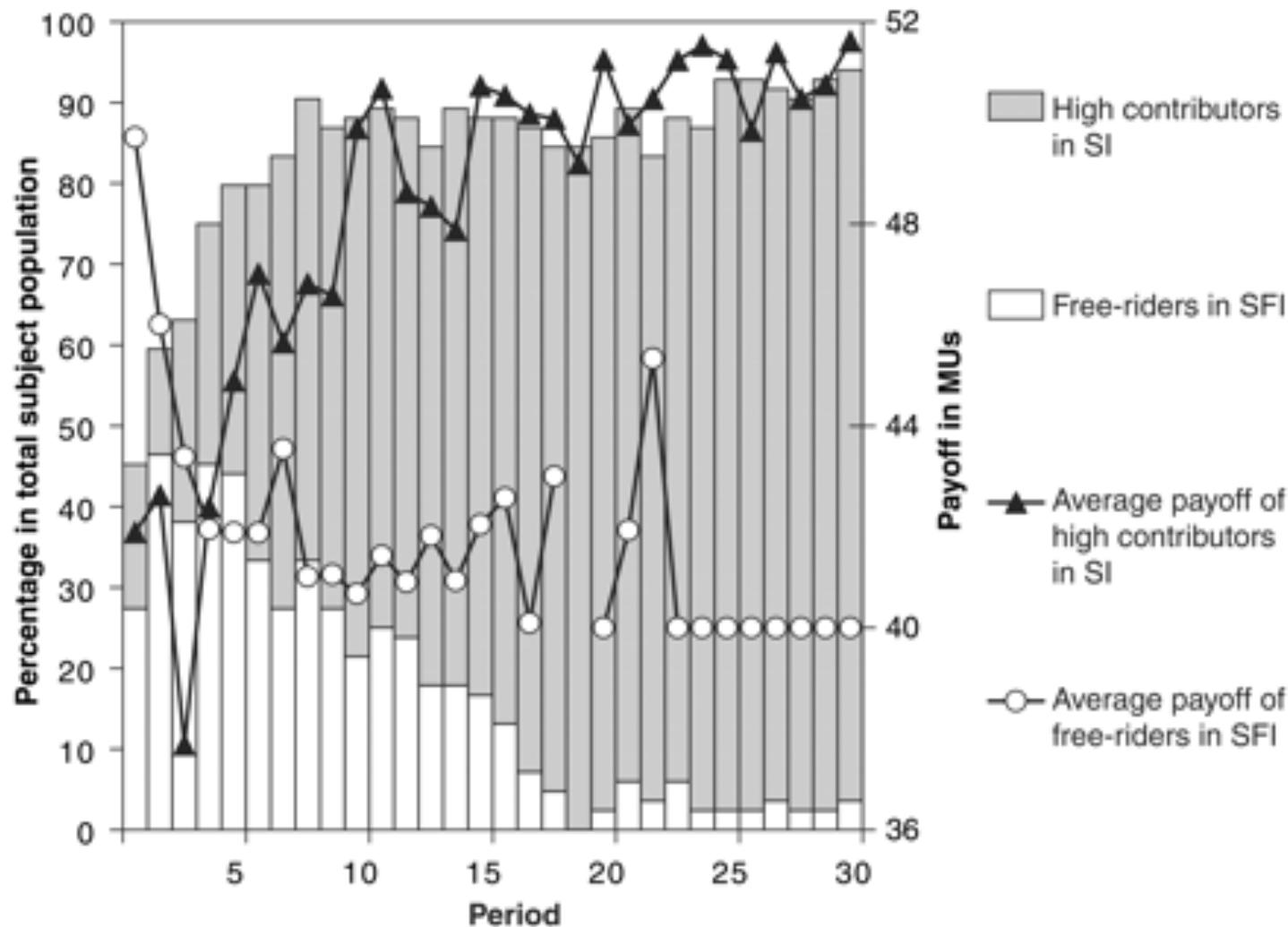
The Free Encyclopedia



Crowd Security

Larson

# Self-Regulation Works, if a Sanctioning Institution is Available



# Empirical Studies of Self-Governance Confirm Efficiency, Given Proper Design Principles



## ELINOR OSTROM

2009 Nobel Laureate  
in Economic Sciences



Nobel medal © The Nobel Foundation



Dirk Helbing (ETH Zurich)

FuturICT

[www.futurict.eu](http://www.futurict.eu)

Follow **FuturICT** on

